

UCCS Kraemer Family Library

UNIVERSITY OF COLORADO **COLORADO SPRINGS**



Annual Report Highlights of Activities 2013-2014

Kraemer Family Library

Welcome to the Kraemer Family Library, a place that supports the teaching, research, and service missions of the University of Colorado Colorado Springs.

I invite you to become more aware of the many ways the Library supports the University's educational goals and the student learning outcomes. In a time of growth and change, the Kraemer Family Library stands at the center of intellectual life at UCCS. We are committed to promoting an open atmosphere of scholarly inquiry conducive to the exchange of ideas and the creation of knowledge.

The Kraemer Family Library faculty and staff strive to structure our services to help all faculty and students succeed as teachers and learners.

Teri R. Switzer, Ph.D.
Dean, Kraemer Family Library
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Library Faculty and Staff



Library Mission, Vision, and Values



Mission Statement

The Kraemer Family Library fosters the intellectual growth of UCCS students, faculty, staff, and our community by developing innovative services, technologies, collections, and spaces that facilitate their emerging information needs.

Vision Statement

The Kraemer Family Library promotes an open atmosphere of scholarly inquiry where all members of UCCS and the Colorado Springs communities can pursue their intellectual endeavors. The Library enhances our users' ability to access information and develop critical research skills by creating physical and virtual pathways for them to interact with Library resources and staff at the most opportune times in their learning processes.

Values Statement

- *We offer an environment that encourages scholarship, creativity, and academic & intellectual freedom.*
- *We believe information literacy is an essential learning outcome of our students.*
- *We recognize that the needs of each user are different or unique.*
- *We embrace campus and community partnerships.*
- *We cultivate employee and organizational excellence by supporting innovation, teamwork, inclusiveness, civility, flexibility, risk-taking, accountability, and professional growth.*

Goals and Goal Statements

GOAL 1: Instruction and Reference

Deliver comprehensive services that empower faculty, staff, and students to obtain information literacy skills in order to help them achieve their academic and research objectives.

GOAL 2: Collections

Select, evaluate, and acquire library resources in a variety of formats with a diversity of perspectives in order to support teaching and research activities at UCCS.

GOAL 3: Access

Provide the UCCS community with access to library services and collections in physical and digital formats.

Goal 4: Preservation

Preserve materials in the print and electronic/digital collections of the Kraemer Family Library, UCCS University Archives, and University of Colorado Colorado Springs institutional repository in a condition that assures long-term accessibility and usability.

GOAL 5: Facilities and Environment

Provide and sustain learner-centered spaces and environments for resource exploration, information delivery, and access to services and resources.

GOAL 6: Organizational Development and Culture

Recruit and retain a diverse, self-directed library team that is committed to achieving the mission of the Library and the University.

GOAL 7: Visibility

Increase awareness of our collections, services, and programs to the UCCS campus, the local, regional, and national communities through strategic communications channels and marketing.

New Library Faculty and Staff

- **Faculty**



- Rhonda Glazier, Assistant Professor and Director of Collections Management
- Stephanie Spratt, Assistant Professor and Electronic Resources and Serials Librarian



- **University Staff**



- Jon Hall, Circulation Services Professional

FY 14 Library Statistics

Circulation

- 93,3875 total materials circulated
- 12,692 items processed through Interlibrary Loan
 - Received 8,700 requests from others for our materials
 - Processed 4,000 requests to provide materials to UCCS faculty, staff, and students
 - Of these 4,000 requests we were able to fulfill 800 from our collection (UCCS owned print journals that researchers missed)
- 19,356 items processed through Prospector
 - Lent 9,146 library materials
 - Borrowed 10,210 library materials

Library Staff

- Faculty 10.5 FTE
 - 3 tenured
 - 4 tenure track
 - 3.5 non-tenure track
- Classified Staff 8.5 FTE
- University Employees 3 FTE
- 35 student employees who contributed 8 FTE
- Community service workers worked 2,091 hours
- Library volunteers contributed 653 hours

Library Tidbits

- 763, 069 people came through our doors
- We now have 7 study rooms that can be reserved
- More than 729 group study room reservations were made during the past year
- We extended the library's hours during pre-final and finals week of the 2014 spring semester and were open several days until 2 am
- Raining and no umbrella? We've got you covered – come in and check out an umbrella from the Library's circulation desk.
- Forget your bike lock? Don't worry, you can check one out from the Library.
- Developed or coordinated 32 exhibits in our display cases and exhibit areas
- Taught 24 students in the Library's Freshman Seminar, Sleuth
- Participated in Science Olympiad event, *Write It, Do It*. We have been doing this for 21 years!
- Participated in materials purchasing consortia:
 - Colorado Alliance of Research Libraries (Alliance)
 - CU System Libraries
 - Greater Western Library Alliance (GWLA)
 - CLiC (Colorado Library Consortium)

Library Materials

- \$1,628,363 spent on library materials in FY 14
- \$75,280 from ICR (grant generated) funds allocated to directly support grants and programs related to UCCS grants
- 5,124 books, serials, videos, and DVD's were donated to the Library, of which 810 volumes were added to our holdings
- 1,698 print and online records for State of Colorado documents were cataloged and added to our collection
- 4,952 federal documents were cataloged and added to our collection
- 11,072 ebooks and 22,048 patron-driven ebook titles were added
- 27,228 streaming videos are now accessible through the Library's catalog
- 220 DVDs and videocassettes were added, 2,012 videocassettes were withdrawn, making a total of 4,420 DVDs and videocassettes in our collection
- 5,896 print monographs were added
- 349 bound journals added
- 75,990 streaming audio files are now accessible through the Library's catalog

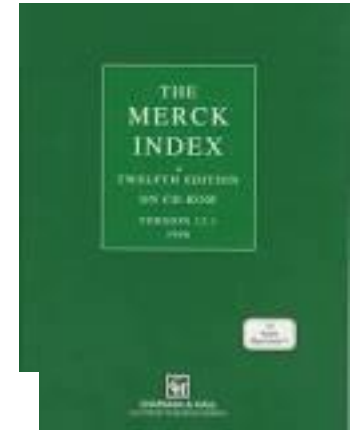
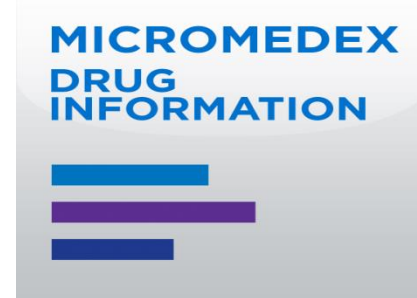
New Research Resources

New Electronic Resources

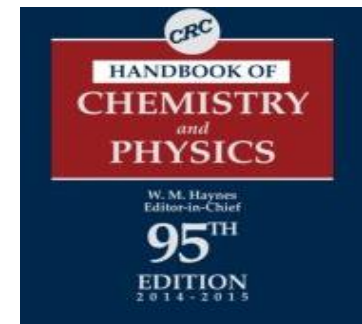
- Naxos Music Library and Jazz Library
- Mango Languages
- Reference USA
- Micromedex
- Merck Index
- Development Journal
- Nursing Video Collection
- New Day Films (streaming films)
- APA ebooks
- Encyclopedia of Aerospace Engineering
- CRC Handbook of Chemistry & Physics
- Colorado Grants Guide
- First World War Collection
- MIT ebooks

New Journals

- Health Affairs
- American Journal of Health Promotion



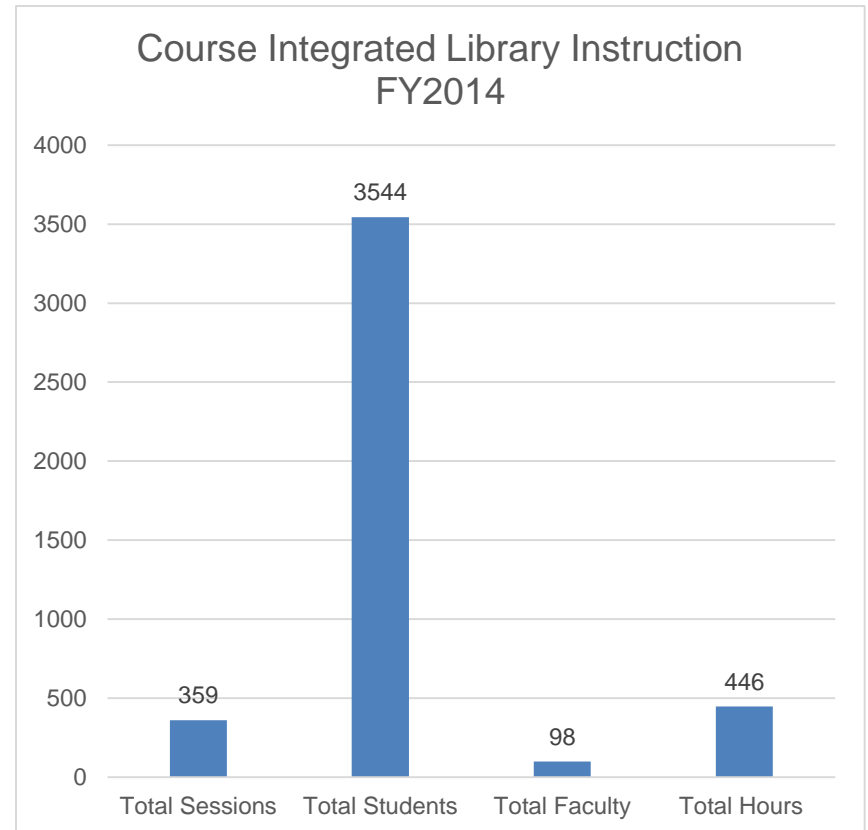
Learn a
Language Online



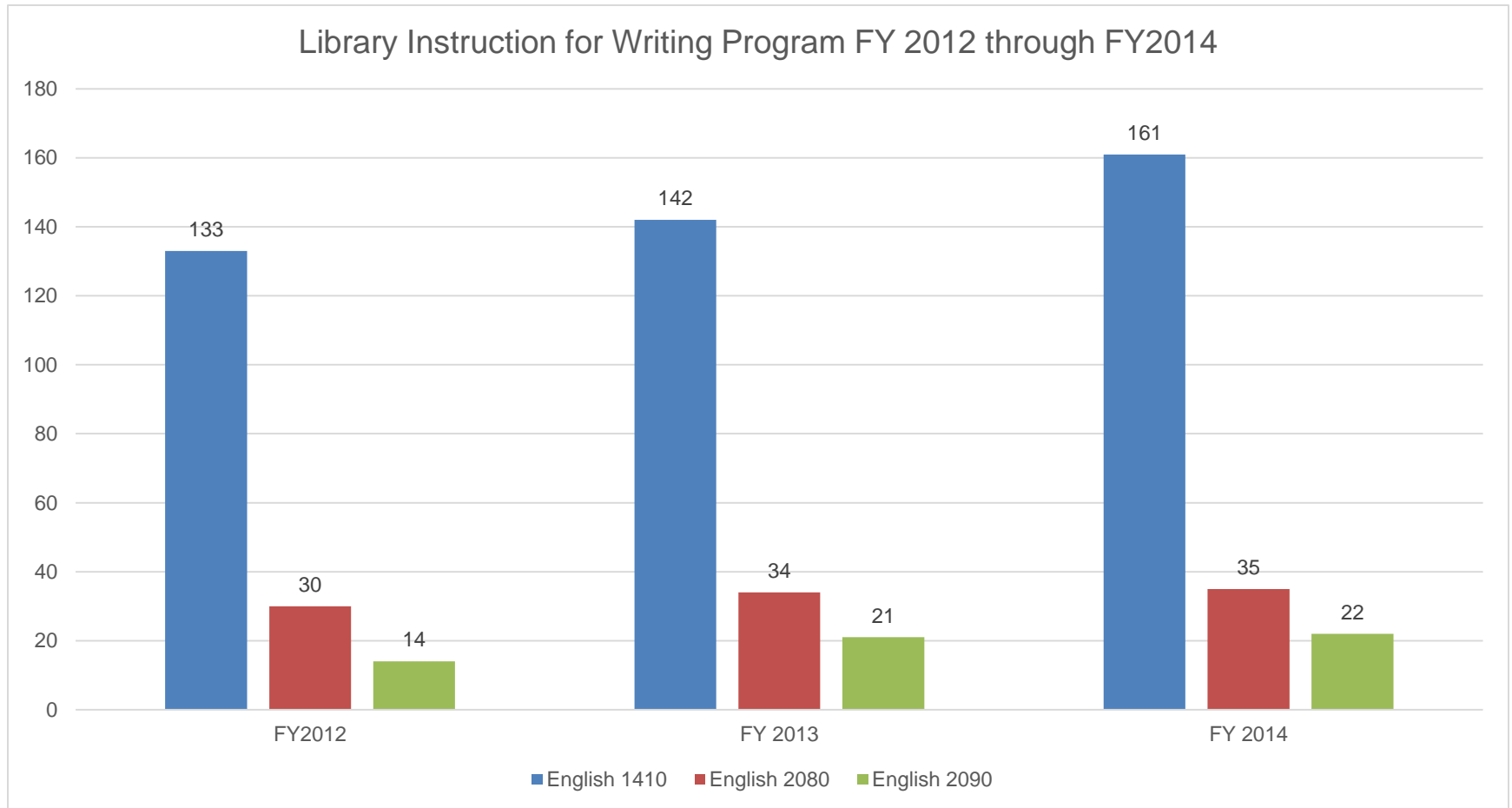
Teaching Initiatives

Teaching Initiatives

- Held 359 regular instruction sessions
- 3,534 UCCS students received group instruction from Kraemer Family Library faculty
- Created 19 new LibGuides, for a total of 217 LibGuides to support our information literacy programs and workshops
- Connected with 514 students in 10 sections of Freshman Seminar through our Scrabble Scramble activity
- Offered 27 library research and information literacy workshops



Writing Program Integrated Instruction



UCCS Archives



- UCCS Archives underwent a major construction project during the summer. A wall was constructed creating separate research and storage rooms that will also create permanent and temporary display areas within the Archives.
- In May 2014, we started an oral history project and will interview individuals about all aspects of life and work at UCCS. The oral history program will be a permanent and on-going collection and specific groups will be interviewed and sub-collections created.
- Began working on the Beth-El Historical Collections to make materials accessible to researchers through the UCCS University Archives.
- Supervised an intern, as part of the Undergraduate Research Academy, who processed a collection and presented a poster on the project as part of Mountain Lion Research Day.

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- Research Requests = 26 unique requests ranging from student assignments to faculty research to research on the Cragmor Sanatorium
 - Accessions = 29 (ranging from single items to multiple record boxes, from individuals and departments)
 - Processed materials = 116 boxes
 - Displays and Exhibits = 8 topics in the display cases

Research and Service Initiatives

- Answered 12,766 reference questions
 - In-person questions 10,166
 - Chat questions 749
 - Email questions 340
 - Telephone questions 1,496
 - Text question 15
- The *Undergraduate Research Journal* completed its 6th year and has found a permanent home in the *Digital Collections of Colorado*, the digital institutional repository managed by the Library.



Digital Collections of Colorado



Undergraduate Research Journal

at University of Colorado at Colorado Springs



University of Colorado
Colorado Springs

Conferences, Lectures, Workshops, and Special Events

Conference

- *Organized the 2nd Annual Copyright Conference featuring key note speaker, Dr. Kenneth Crews, former director of Columbia University's . Co-sponsored by the Colorado State Library, the Colorado Alliance of Research Libraries, and the Colorado Library Consortium*
 - *65 librarians attended the pre-conference*
 - *90 librarians from 10 states attended the full-day conference*

Special Programs and Initiatives

- *Hosted Mr. Gus Lee, who talked about his book, China Boy. Co-sponsored by Pikes Peak Library District*
- *Late Night at the Library, Jump Start Finals*
- *World Book Night participant*
- *2nd annual UCCS Copyright Conference*
- *Pause for Paws*

Specialized Workshops

- *Copyright Bootcamp (12 sessions)*
- *Negotiating Your Publication Agreements (4 sessions)*
- *Designing a Research Poster (1 session)*

Faculty Scholarship and Creative Activity

Refereed Articles

- Kumar, B. L., Farney, T., & Memmott, S. (2013). Putting content first: Evaluating the relevancy of a professional association's web site. *Journal of Web Librarianship*, 7(4), 357-371.
- Myers, C. S. (2014). Answering copyright questions at the reference desk: A guide for academic librarians. *The Reference Librarian*, 55(1), 49-73.
- Wen-ying, L., & Chambers, M. (2013). PDA consortium style. *Library Resources & Technical Services*, 57(3), 164-178.

Online Articles

- Myers, C. (2014, May 1). Establishing an Institutional Copyright Education Program. Retrieved from <http://www.informedlibrarian.com/guestForum.cfm?FILE=gf1206.html>
- Myers, C. (2014, May 1). Developing Sound Library Copyright Policies. Retrieved from <http://www.informedlibrarian.com/guestForum.cfm?FILE=gf1206.html> .

Faculty Scholarship and Creative Activity, cont.

Presentations and National Workshops

- Browning, S. & Glazier, R. (2014, June). *E-Books: Discovering the Virtual Backlog*. Presentation at the American Library Association Annual Conference, Las Vegas, Nevada.
- Diven, Y., Glazier, R. & Meester, W. (2014, March). *Finding the Good Ones: Strategies for Evaluating Open Access Resources*. Presentation at the Electronic Resources & Libraries Conference, Austin, Texas.
- Farney, T. (2014, July). *Using Google Analytics API to improve access to use data in LibGuides*. Session presented at LITA Lightning Talks at the 2014 Annual American Library Association Conference, Las Vegas, NV.
- Farney, T. (2013, October). *Enhancing Google Analytics: High-impact practices for your library*. Invited virtual session to the Illinois Cooperative Computing Services Consortium.
- Glazier, R. (2014, May). *Don't Let Print Become the "Weeds" in Your Collection*. Presentation at the Acquisitions Institute at Timberline Lodge, Timberline Lodge, Oregon.
- Myers, C. S. (2014, June). *Copyright and the Classroom*. Presented at the University of Colorado Springs Copyright Conference, Colorado Springs, CO.
- Myers, C. S. (2014, June). *Copyright Boot Camp*. Presented at the University of Colorado Springs Copyright Conference, Colorado Springs, CO.
- Myers, C. S. (2014, May). *Print Templates 101*. Presented at the Innovative Users Group Conference, Detroit, MI.
- Myers, C. S. (2014, May). *Print Templates 102*. Presented at the Innovative Users Group Conference, Detroit, MI.

Faculty Scholarship and Creative Activity, cont.

Presentations and National Workshops, cont.

- Myers, C. S. (2014, April). *Print Templates & Notices—Best practices*. Presented at the Innovative Users Group Conference, Detroit, MI.
- Myers, C. S. (2014, April). *Print Templates 101 and 102 Preconference Workshop*. Presented at the Innovative Users Group Conference, Detroit, MI.
- Myers, C. S. (2014, May). *Copyright & K-12: The Library, the Classroom and Beyond*. Presented at the Professional Development day for Douglas County School District Librarians, Colorado Springs, CO.
- Myers, C. S. (2014, February). *Copyright and Library Digitization Projects*. Presented at the University of Denver School of Library and Information Science, Denver, CO.
- Myers, C. S. (2013, October). *Copyright Boot Camp*. Presented at the University of Denver School of Library and Information Science, Denver, CO.
- Myers, C. S. (2013, October). *Open Access and Libraries*. Presented at the University of Denver School of Library and Information Science, Denver, CO.

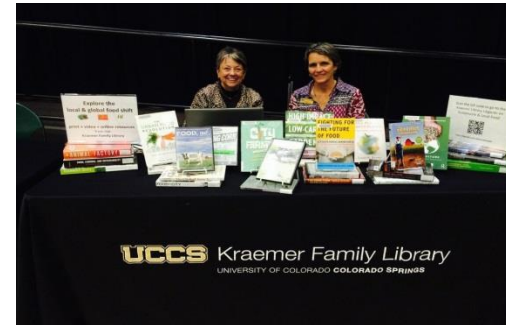
Faculty and Staff Grants, Scholarships, and Awards

- Associate Professor Mary Beth Chambers and co-author Wen-Ying Lu from the Boulder campus received The Edward Swanson Best of *LRTS* Award that recognizes the best article published in *Library Resources & Technical Services* during 2013. for their article “PDA consortium style: The CU MyiLibrary cataloging experience” vol. 57, no. 3 (July 2013) pp. 164-78.
- Instructor Norah Mazel was selected by the Association of College and Research Libraries to attend its ACRL Immersion Program, *Teaching with Technology*.
- Assistant Professor Carla Myers received the Robert L. Oakley Memorial Scholarship, sponsored by the American Library Association.
- The Kraemer Family Library received a Colorado Academic Library Grant from the Colorado State Library in the amount of \$3,168 to purchase early childhood materials.

Selected Faculty and Staff State and National Service

- Byerley, Suzanne. Member, editorial board for *The Reference Librarian*, published by Routledge
- Farney, Tabatha. Member, Association of College and Research Libraries, Information Literacy Standards Committee
- Martinez, Christina. Secretary, University of Colorado Faculty Council, 2013-2014
- Pawl, Don. Member, Colorado ILL Conference Planning Committee
- Switzer, Teri. Endowment Trustee, American Library Association (ALA); Chair, 2015 ALA Nominating Committee; Member, ALA Committee on Organization

Pictures Showcasing a Few of Our Lectures, Exhibits, and Events



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