

# **UCCS** Kraemer Family Library

UNIVERSITY OF COLORADO **COLORADO SPRINGS**



## **Highlights of Activities 2014-2015**

# Kraemer Family Library

**Welcome to the Kraemer Family Library**, a place that supports the teaching, research, and service missions of the University of Colorado Colorado Springs.

I am pleased to present to you a snapshot of some of the Library's accomplishments during the FY 2014-2015. I hope this will make you more aware of the many ways the Library supports the University's educational goals and the student learning outcomes. In a time of growth and change, the Kraemer Family Library stands at the center of intellectual life at UCCS. We are committed to promoting an open atmosphere of scholarly inquiry conducive to the exchange of ideas and the creation of knowledge.

The Kraemer Family Library faculty and staff strive to structure our services to help all faculty and students succeed as teachers and learners.

Teri R. Switzer, Ph.D.  
Dean, Kraemer Family Library  
tswitzer@uccs.edu



# Our People



# Library Mission, Vision, and Values



## Mission Statement

*The Kraemer Family Library fosters the intellectual growth of UCCS students, faculty, staff, and our community by developing innovative services, technologies, collections, and spaces that facilitate their emerging information needs.*

## Vision Statement

*The Kraemer Family Library promotes an open atmosphere of scholarly inquiry where all members of UCCS and the Colorado Springs communities can pursue their intellectual endeavors. The Library enhances our users' ability to access information and develop critical research skills by creating physical and virtual pathways for them to interact with Library resources and staff at the most opportune times in their learning processes.*

## Values Statement

- *We offer an environment that encourages scholarship, creativity, and academic & intellectual freedom.*
- *We believe information literacy is an essential learning outcome of our students.*
- *We recognize that the needs of each user are different or unique.*
- *We embrace campus and community partnerships.*
- *We cultivate employee and organizational excellence by supporting innovation, teamwork, inclusiveness, civility, flexibility, risk-taking, accountability, and professional growth.*

# 2015 Goals and Goal Statements

## **GOAL 1: Instruction and Reference**

Deliver comprehensive services that empower faculty, staff, and students to obtain information literacy skills in order to help them achieve their academic and research objectives.

## **GOAL 2: Collections**

Select, evaluate, and acquire library resources in a variety of formats with a diversity of perspectives in order to support teaching and research activities at UCCS.

## **GOAL 3: Access**

Provide the UCCS community with access to library services and collections in physical and digital formats.

## **Goal 4: Preservation**

Preserve materials in the print and electronic/digital collections of the Kraemer Family Library, UCCS University Archives, and University of Colorado Colorado Springs institutional repository in a condition that assures long-term accessibility and usability.

## **GOAL 5: Facilities and Environment**

Provide and sustain learner-centered spaces and environments for resource exploration, information delivery, and access to services and resources.

## **GOAL 6: Organizational Development and Culture**

Recruit and retain a diverse, self-directed library team that is committed to achieving the mission of the Library and the University.

## **GOAL 7: Visibility**

Increase awareness of our collections, services, and programs to the UCCS campus, the local, regional, and national communities through strategic communications channels and marketing.

## New Library Faculty



***Emilie Vrbancic, Assistant Professor  
and Instruction Librarian***



***Joel Tonyan, Assistant Professor  
and User Experience Librarian***



***Christi Piper, Instructor,  
Instruction/Reference Librarian and  
Kraemer Family Library Intergeneration  
Librarian***

## Retired Staff



***Elizabeth (Liz) Taylor, Library Technician II in  
Circulation/Access Services***

# FY 15 Library Statistics

## Circulation

- 90,459 total materials circulated
- 12,568 items processed through Interlibrary Loan
  - Received 8,717 requests from others for our materials
  - Processed 3,751 requests to provide materials to UCCS faculty, staff, and students
- 17,259 items processed through Prospector
  - Lent 9,118 library materials
  - Borrowed 8,141 library materials

## Library Total Staff

- Faculty 12.75 FTE
  - 3 tenured
  - 6 tenure track
  - 3.75 non-tenure track
- Classified Staff 8.5 FTE
- University Staff 3 FTE
- Student employees contributed 8 FTE
- Community service workers worked 1,869 hours
- Library volunteers contributed 755 hours

# Library Tidbits

- 863,425 people came through our doors – 100,000 more than the previous year
- We now have 10 study rooms that can be reserved
- More than 1,503 group study room reservations were made during the past year
- Items available to check out from Circulation
  - Umbrellas
  - Bike Locks
  - Headphones
  - HDMI cables
  - Skateboard Locks
  - Kill-A-Watt Meters
  - Computer Speakers
  - Rulers
- Developed or coordinated 52 exhibits in our display cases and exhibit areas
- Taught 24 students in the Library's GPS 1010 course, Identification and Discovery
- Published 140 new LibGuides
- Participated in materials purchasing consortia:
  - Colorado Alliance of Research Libraries (Alliance)
  - CU System Libraries
  - Greater Western Library Alliance (GWLA)
  - CLiC (Colorado Library Consortium)



# Library Materials

*Rhonda Glazier, Assistant Professor and Faculty Director of Collections Management*

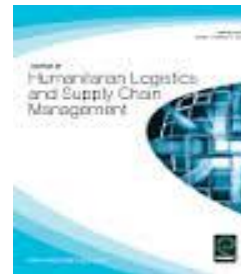
*Mary Beth Chambers, Associate Professor and Faculty Director of Cataloging and Metadata Services*

- \$1,866,136 spent on library materials in FY15
- \$142,48 from ICR (grant generated) funds allocated to directly support grants and programs related to UCCS grants
- 7,045 books, serials, videos, and DVD's were donated to the Library, of which 654 volumes were added to our holdings
- 1,157 print and online records for State of Colorado documents were cataloged and added to our collection
- 5,501 federal documents were cataloged and added to our collection
- 6,232 eBooks and 14,905 patron-driven eBook titles were added
- 32,029 streaming videos are now accessible through the Library's catalog
- 302 DVDs and videocassettes were added, making a total of 2,383 DVDs and videocassettes
- 2,587 print monographs were added
- 32 bound journals added
- 78,911 streaming audio files are now accessible through the Library's catalog

# New Journals

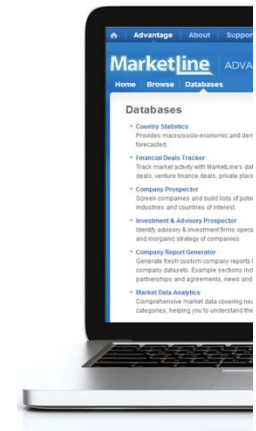
- Journal of Humanitarian Logistics & Supply Chain Management (online-only on Emerald)
- CIO (print)
- Foundations and Trends in Human-Computer Interaction (online-only through EBSCO)
- Annual Review of Organizational Psychology & Organizational Behavior (online-only through EBSCO)
- Journal of Applied Business and Economics (print + online through EBSCO)
- Workplace Health and Safety (online-only through EBSCO)
- Newsweek (print)
- Comparative and Continental Philosophy (online-only through EBSCO)
- International Journal of Humanities and Arts Computing (online-only through EBSCO)

## Newsweek



# New Electronic Resources

- Global Health
- psychotherapy.net
- Morgan & Claypool Colloquium Collection III
- Sage Research Methods + Cases
- Merck Index Online
- Global Commodities
- Digital National Security Archives
- American Civil War Collection
- Oxford Handbooks Online 2014 collection
- SBRnet
- ATLA Serials Religion Collection
- Digital Theatre Plus
- Gender Studies
- MarketLine Advantage
- Institute of Physics Ebooks
- Institute of Physics Archives
- LibCal
- Education Week
- UpToDate
- Data-Planet



THE  
**MERCK INDEX<sup>®</sup> Online**

**DIGITAL NATIONAL SECURITY ARCHIVE**  
The documents that made U.S. policy

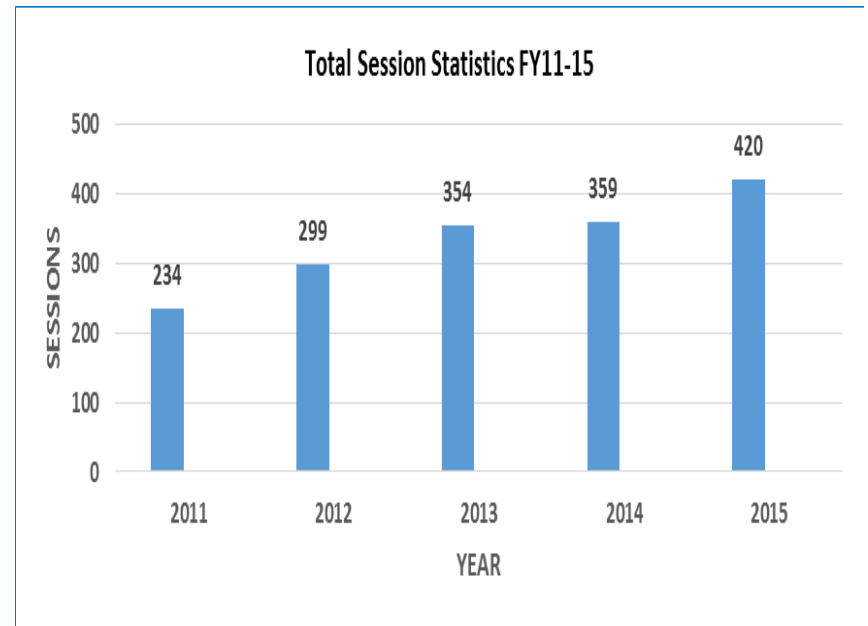


# Teaching Initiatives

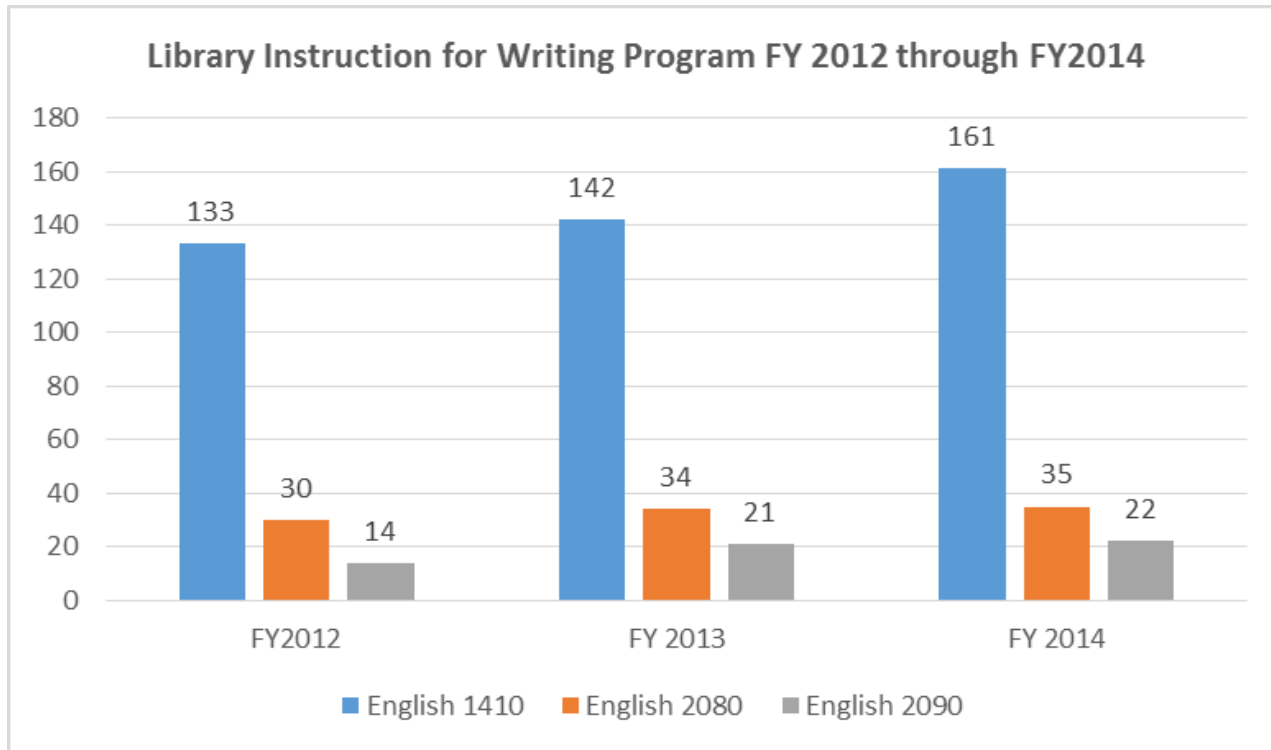
*Sue Byerley, Associate Professor and Faculty Director of Instructional Services*

## Teaching Initiatives

- Held 420 regular instruction sessions
- 3,977 UCCS students received group instruction from Kraemer Family Library faculty
- Created 140 new LibGuides, for a total of 357 LibGuides to support our information literacy programs and workshops
- Connected with 503 students in 10 sections of GPS 1010 through our Scrabble Scramble activity
- Offered 31 library research and information literacy workshops



# Writing Program Integrated Instruction



# Research and Service Initiatives

*Christina Martinez, Associate Dean*

- Answered 14,857 reference questions
  - In-person questions 12,074
  - Chat questions 759
  - Email questions 409
  - Telephone questions 1,584
  - Text question 31
  
- The *Undergraduate Research Journal at UCCS*, first released in August 2008, continues to publish high quality undergraduate research produced at the university.



# Access Services

*Carla Myers, Assistant Professor and Faculty Director of Access Services and Scholarly Communication*

In addition to checking out, checking back in, and shelving close to 100,000 physical items any given year, our Access Services (circulation) department was very busy with several behind the scenes projects. A few follow:

- Extended building hours during pre-finals and finals week
- Set up 2 charging stations for phones, tablets, and laptops
- Removed the security gate arms to make it easier for our disabled users to enter and exit the Library
- Created the Senior Circulation Student Assistant position to allow us to better serve our clientele and to give 2 student employees experience in a management position
- Worked with Web Services and Emerging Technologies to implement an automated patron registration program – no longer will our new users have to complete a registration card!
- Completed the move of our dvds out from behind the circulation area to the public shelving area by the reference desk
- Tagged and removed thousands of old serials so we could build the collaborative learning center



# Interlibrary Loan

*Don Pawl, Interlibrary Loan Coordinator*



Interlibrary Loan offers access to materials UCCS patrons are unable to obtain through the Kraemer Family Library (KFL) or the Prospector catalog. In addition, document delivery is provided for articles available in the KFL print and electronic collections.

Library patrons use ILLiad software to place and manage ILL requests.

*A few highlights from the past year:*

- Electronic delivery of article requests available through the Kraemer Family Library are delivered the same business day
- Electronic delivery of article requests not available at KFL are delivered, on average, within 3 business days
- Loan requests for materials not available at KFL such as books, microfilm, and DVDs, are delivered, on average, within 10 business days
- 745 individuals registered for ILLiad accounts an increase of 105 from the previous year
- The Interlibrary Loan department received the highest number of ILL requests, **805**, from individuals affiliated with the College of Beth-El Nursing
- ILL instituted the use of USPS tracking labels as a cost saving measure and ability to verify delivery of physical materials
- Physical materials were borrowed from and loaned to locations in Australia, Canada, Germany, Great Britain, and Puerto Rico



# UCCS University Archives

*Mary Rupp, Archives Librarian and Digital Repository Coordinator*



The UCCS University Archives was renovated during the summer of 2014 thanks to a generous donation received from long-time benefactor and supporter, Mrs. Dona Hildebrand. The construction of the wall shown in the photograph has created secure storage for the collections, a separate research area, and the Hildebrand Display Area within the University Archives.



In the months leading up to and during the UCCS 50<sup>th</sup> Anniversary year celebration, the University Archives has worked with every College and the Graduate School to document the history of the campus. Archival materials appear in interactive timelines and maps, displays and exhibits, and publications. The campus oral history has been revived and will continue after the anniversary year. Three graduate students in the History Department have completed internships within the University Archives.



# DIGITAL COLLECTIONS OF COLORADO

UCCS continues to participate in the Digital Collections of Colorado, a collaborative digital repository with CSU, School of Mines, and the Anshultz Medical Campus. In the last year, the repository has moved to an open source DSpace platform which will give us more flexibility while still allowing us to digitally shared campus research with the world.

Collections include dissertations, historical student newspapers, and faculty and student research.



# Web Services and Emerging Technologies Projects



The Library's newest department, Web Services and Emerging Technologies, headed by Associate Professor Tabatha Farney, and staffed with Assistant Professor Joel Tonyan and IT Professional Shad Harder, has been very busy this past year planning, implementing, and fine tuning a number of projects that are keeping the Kraemer Family Library in line with technology expectations for academic libraries. A snapshot of these follow.

| Completed Projects   | Near Completion Projects   | Currently Underway Projects  |
|--|--|--|
| <ul style="list-style-type: none"> <li>• LibGuides v2 migration</li> <li>• Automatic patron loads</li> <li>• ILLiad rebranding</li> <li>• Online group student room reservations</li> <li>• EZproxy</li> <li>• Improving chat reference</li> <li>• Sierra security</li> <li>• Improving communication with IT</li> <li>• LSpace</li> </ul> | <ul style="list-style-type: none"> <li>• Converting GoPrint to Pawprints</li> <li>• Online form builder tool</li> <li>• Configuring Guide on the Side</li> <li>• Library interface catalog enhancements</li> <li>• Library website enhancements</li> <li>• EZproxy by Hostname domain</li> </ul> | <ul style="list-style-type: none"> <li>• Summon discovery service</li> <li>• Migrating 360 Link to v2</li> <li>• Customizing WorldCat Discovery</li> <li>• RefStats and InStats revisions</li> </ul> |

# Off Campus Access to the Library is Now Easier

**Goodbye Library VPN...  
Hello Proxy!**



**Our databases are now easier to access than ever!**

- Simply click a database link on [www.uccs.edu/library](http://www.uccs.edu/library)
- Enter your UCCS username and password when prompted
- That's it! No VPN necessary!
- Supports smartphones and tablets

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# Enhancing Library Spaces

- Moved the curriculum collection and the children's literature collection to the main floor



- Developed the Kraemer Intergeneration Collection (KIC), which will be a comprehensive holding of materials that cover all aspects of intergenerational topics. This collection is funded by the Kraemer Family Library Endowment and supports the vision and activities of Sandy Kraemer, founder of the Intergeneration Foundation, local attorney, and benefactor of the Kraemer Family Library.



# Good bye Old Dusty Serials Hello Collaborative Learning Area!

We received national attention with the removal of old, redundant bound serials and the installation of beautiful new furniture to create a Student Collaborative Learning Center – a space where students can work in groups and not be “shushed”.

For more information about our project see <http://blog.agati.com/blog/removing-library-stacks-a-true-story>



# Library Marketing Activities

Ran digital ads on the University Center monitors during the fall and spring semesters

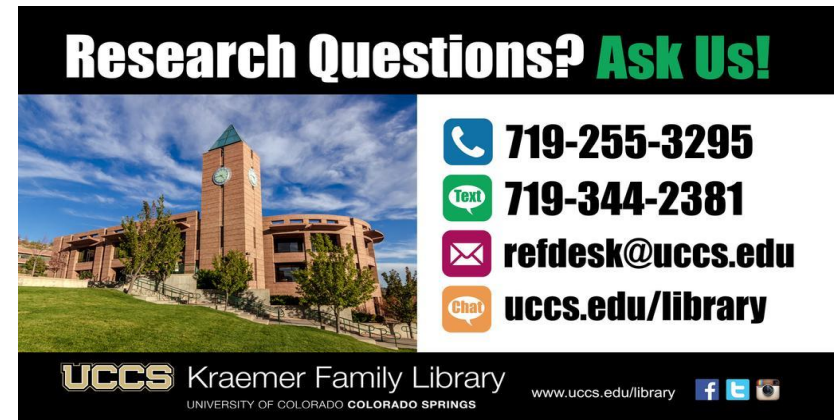


**Welcome Back, UCCS!**  
Kraemer Family Library is here for you this fall.  
We offer:





- One-on-one research assistance
- Student computers and quiet study rooms
- Access to over 1.2 million titles in our collection
- 100s of research databases
- And more



Drop by and see us!

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**Research Questions? Ask Us!**

 **719-255-3295**  
 **719-344-2381**  
 **refdesk@uccs.edu**  
 **uccs.edu/library**

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Held a contest via social media during Banned Books Week



**ENTER FOR A CHANCE TO WIN**

**UCCS Bookstore** Gift Card  
\$10

**UCCS Bookstore** Gift Card  
\$10

**READ BANNED BOOKS** **#BannedBooksWeek**

# More Library Marketing

Purchased a bus kiosk ad near Columbine Hall




Poetry Café contest was held during spring semester



Worked with UCCS Archives and sponsored the UCCS Past and Present Photo Contest

**UCCS PAST AND PRESENT REPEAT PHOTOGRAPHY CONTEST**



**50 Celebrate 50 years of UCCS!**


Enter the Kraemer Family Library's repeat photography contest

Repeat photography is the practice of taking pictures of the same subject through time. A variety of older images are provided for all photographers who wish to create a repeat image.

**Top photo entries will receive prizes!**

Visit [www.uccs.edu/library/photo\\_contest.html](http://www.uccs.edu/library/photo_contest.html) for more info

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# Conferences, Lectures, Workshops, and Special Events

## Conference

- *Organized the 3<sup>rd</sup> Annual Kraemer Copyright Conference @ UCCS featuring key note speakers, Dr. Kenneth Crews, former director of Columbia University's Copyright Advisory Office, and Dr. Kevin Smith, Director of the Office of Copyright and Scholarly Communications at Duke University. Co-sponsored by the Colorado State Library, the Colorado Alliance of Research Libraries, and the Colorado Library Consortium.*

## Special Programs and Initiatives

- *Co-sponsored, with the Greenberg Center for Learning and Tolerance, The Power of Forgiveness, a film by Martin Doblmeier, and a Q&A with the director*
- *Hosted Cate Malek and Mateo Hoke who talked about their book, Palestine Speaks: Narratives of a Life Under Occupation*
- *Late Night at the Library, Jump Start Finals*
- *World Book Night participant*
- *Pause for Paws*

## Specialized Workshops on Campus

- *Copyright Bootcamp*
- *Designing a Research Poster*

# Faculty Scholarship and Creative Activity

## Publications

- Lowenthal, P. R., Wray, M., Bates, B., Switzer, T., & Stevens, E. (2015). Examining faculty motivation to participate in faculty development. In O. M. Alegre-de la Rosa & L. M. Villar-Angulo (Eds.), *Research on University Teaching and Faculty Development* (pp. 31-46 ). Hauppauge, NY: Nova Science Publishers.
- Myers, C. and American Library Association Copyright Education Committee (2015). *Copyright Issue Brief: The Public Domain*. Chicago, The American Library Association.
- Myers, C. (2014). *Developing Sound Library Copyright Policies*. The Informed Librarian Online Guest Forum. September, 2014
- Tonyan, J. (2015). LITA 2014 Forum: Conference report. *Journal of Electronic Resources Librarianship* 27(1): 59-61.

## Presentations

- Betz, S., R. Hall, and T. Farney. (2014, October) *Polishing Up Your Website*. 2014 Internet Librarian, Monterey, CA.
- Farney, T., Piper, C., Tonyan, T. & Vrbancic, E. (2015, May). *Librarians to the Rescue: Using School and Local Libraries for All your Pop-Culture Needs*. Panel Presentation at the annual meeting of Denver Comic Con, Denver, CO.
- Farney, T. (2014, November). *Weeding the Library Website: A systematic approach*. Lightning round session at the 2014 National LITA Forum.
- Farney, T. (2014, October). *Best Practices in Website Design*. Invited presentation for the Create something Great workshop for the Douglas County School District.
- Glazier, R., & Spratt, S. (2015). *Space case: Moving from a Physical to a Virtual Journal Collection*. *NASIG Conference*, Washington, D.C.
- Martinez, C. (2014, October). *Promoting Diversity Through Library Displays*. Poster session presented at the annual University of Colorado Diversity Summit, Denver, CO.

# Faculty Scholarship and Creative Activity, cont.

## Presentations, cont.

- Myers, C. (2014, August 14) *Copyright Basics*. Jones eGlobal Library Webinar Series.
- Myers, C. (2014, September 19). *Copyright & K-12: The Library, the Classroom and Beyond*. Professional Development day for the Colorado Springs District 20 Teacher Librarians.
- Myers, C. and Harder, S. (2014, September 24). *Print Templates 101 & 102*. Rocky Mountain Innovative Users Group Conference.
- Myers, C. (2014, October 10). *Copyright & Digitization*. The Rio Grande Special Library Association Copyright Workshop.
- Myers, C. (2014, October 22). *Copyright Exceptions and For-profit College Libraries*. Jones eGlobal Library Webinar Series.
- Myers, C. (2014, November 5). *Copyright & Literature: Protecting and Managing Your Creations*. The Pikes Peak Public Library National Novel Writing Month Event.
- Myers, C. (2014, November 11). *Copyright for Small Business Owners*. The Pikes Peak Public Library Community Education Series.
- Myers, C. (2014, December 3). *Copyright for Small Business Owners*. The Pikes Peak Public Library Community Education Series.
- Myers, C. (2015, February 9). *Copyright for Small Business Owners*. The Pikes Peak Public Library Community Education Series.
- Myers, C. (2015, February 27). *Copyright for Librarians*. The Pikes Peak Library District In-service Workshop.
- Myers, C. (2015, March 16). *Copyright Boot Camp*. The Colorado Library Consortia (CLiC) Spring Workshop—Grand Junction.
- Myers, C. & Taylor, T. (2015, March 27). *Copyright and Authors Rights Roundtable*. Association of College and Research Libraries National Conference.
- Myers, C. & Taylor, T. (2015, March 27). *Copyright and Electronic Reserves Roundtable Discussion*. Association of College and Research Libraries National Conference.
- Myers, C. (2015, April 6). *Copyright Boot Camp*. The Colorado Library Consortia (CLiC) Spring Workshop--Pueblo.

# Faculty Scholarship and Creative Activity, cont.

## Presentations, cont.

- Myers, C. & Harder, S. (2015, April 14). *Print Templates 101 & 102 Preconference Workshop*. Innovative Users Group Conference.
- Myers, C. & Harder, S. (2015, April 14). *Print Templates "Hands on" Preconference Workshop*. Innovative Users Group Conference.
- Myers, C. & Harder, S. (2015, April 16). *Print Templates 101*. Innovative Users Group Conference.
- Myers, C. & Harder, S. (2015, April 16). *Print Templates 102*. Innovative Users Group Conference.
- Myers, C. (2015, April 22). *Copyright & Online Content Management Systems*. Colorado College In-service Workshop.
- Myers, C. (2015, April 28). *Copyright for Librarians*. The High Plains Library District In-service Workshop.
- Myers, C. (2015, May 11). *Fair Use & Libraries*. Pikes Peak School Librarians In-service Workshop.
- Myers, C. (2015, June 1). *Copyright Boot Camp Preconference Workshop*. The University of Colorado Colorado Springs Copyright Conference.
- Spratt, S. (2014 November). *Relax, Be Earnest: Marketing a Serials Deselection Project*. Charleston Conference. Charleston, SC.
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- Tonyan, J. (2015). *Implementing Patron Loads to Improve Efficiency at the Circulation Desk*. Innovative Users Group Conference, Minneapolis, MN.
- Verminski, A., Beh, E. & Spratt, S. (2015, February). *Wisdom from Former Newbies: Strategies to Overcome the Challenges of New Electronic Resources Librarians*. Presentation at ER&L Conference, Austin, TX.
- Vrbancic, E. (2015, March). *Teaching from LibGuides: Quick Tips for Interactive Learning*. Flash Presentation for SpringShare at the annual meeting of the Association of College and Research Libraries Conference, Portland, OR.
- Vrbancic, E. (2014, October). *Promoting Diversity and Inclusion Research Using LibGuides*. Poster session presented at the annual University of Colorado Diversity Summit, Denver, CO.
- Vrbancic, E. & Piper C. (2015, May). *What's Information Literacy Really About?* Presentation for the Gateway Program Seminar 2015 Retreat.

# Faculty and Staff Grants

## Grants

- Myers, Carla. Association of College and Research Libraries 2015 Early-career Librarian scholarship. \$635.00 award applied toward registration and travel expenses for the 2015 ACRL Conference.
- Vrbancic, Emilie. *Applying Universal Design to Meet the Needs of Diverse Learners in One-Shot Library Instruction*. President's Teaching and Learning Collaborative: Scholarship of Teaching & Learning 2015-2016 Cohort, University of Colorado, \$1,500.
- The Kraemer Family Library received a Colorado Academic Library Grant from the Colorado State Library in the amount of \$3,202 to purchase early childhood materials.

# Faculty and Staff Awards



**2015 UCCS Campus Sustainability Award was given to the Kraemer Family Library in recognition of all of our projects that support a more sustainable campus**

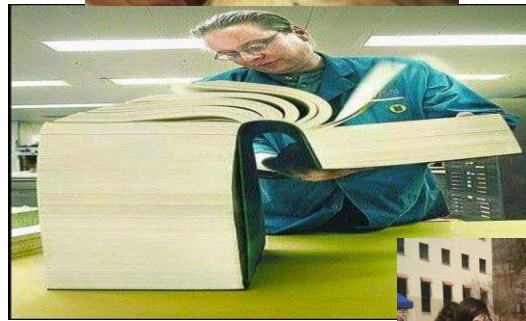
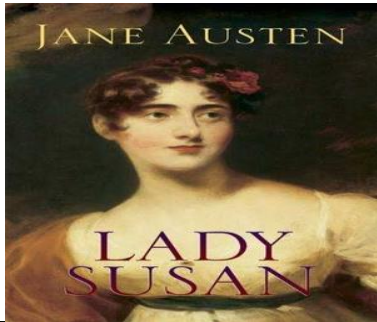


**Suzanne Byerley, Associate Professor and Director of Instructional and Research Services, was the recipient of the 2015 UCCS Faculty Service Award.**

# Selected Faculty and Staff State and National Professional Practice Activities

- Byerley, Suzanne. Member, editorial board for *The Reference Librarian*, published by Routledge
- Farney, Tabatha. Member, Association of College and Research Libraries, Information Literacy Standards Committee
- Farney, Tabatha. Participant, 2014-2015 University of Colorado's Excellence in Leadership Program
- Farney, Tabatha. Selected Participant, 2014 American Library Association Leadership Institute
- Pawl, Don. Chair, Colorado ILL Conference Planning Committee
- Rupp, Mary. Steering Committee Member, Cultural and Historic Resources Taskforce
- Spratt, Stephanie. Colorado Springs Regional History Day Judge for Senior Papers and Individual Junior Exhibit
- Spratt, Stephanie. CLERT Secretary January – December 2015
- Switzer, Teri. Endowment Trustee, American Library Association (ALA); Member, ALA Committee on Organization

# Pictures Showcasing Lectures, Exhibits, and Events






# More Photos Showcasing Activities



Kraemer Family Library  
presents

## Pause for Paws

Take a break! Pet a dog!



Tuesday May 5th, 4pm - 6pm  
Wednesday May 6th, 2pm - 4pm  
Just inside the library's main entrance



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