

UCCS Kraemer Family Library

UNIVERSITY OF COLORADO **COLORADO SPRINGS**



Highlights of Activities 2015-2016

Kraemer Family Library

Welcome to the Kraemer Family Library, a place that supports the teaching, research, and service missions of the University of Colorado Colorado Springs.

I am pleased to present to you a snapshot of some of the Library's accomplishments during the FY 2015-2016. I hope this will make you more aware of the many ways the Library supports the University's educational goals and the student learning outcomes. In a time of growth and change, the Kraemer Family Library stands at the center of intellectual life at UCCS. We are committed to promoting an open atmosphere of scholarly inquiry conducive to the exchange of ideas and the creation of knowledge.

The Kraemer Family Library faculty and staff strive to structure our services to help all faculty and students succeed as teachers and learners.

Martin Garnar
Dean, Kraemer Family Library
mgarnar@uccs.edu



Our People



Library Mission, Vision, and Values



Mission Statement

The Kraemer Family Library fosters the intellectual growth of UCCS students, faculty, staff, and our community by developing innovative services, technologies, collections, and spaces that facilitate their emerging information needs.

Vision Statement

The Kraemer Family Library promotes an open atmosphere of scholarly inquiry where all members of UCCS and the Colorado Springs communities can pursue their intellectual endeavors. The Library enhances our users' ability to access information and develop critical research skills by creating physical and virtual pathways for them to interact with Library resources and staff at the most opportune times in their learning processes.

Values Statement

- *We offer an environment that encourages scholarship, creativity, and academic & intellectual freedom.*
- *We believe information literacy is an essential learning outcome of our students.*
- *We recognize that the needs of each user are different or unique.*
- *We embrace campus and community partnerships.*
- *We cultivate employee and organizational excellence by supporting innovation, teamwork, inclusiveness, civility, flexibility, risk-taking, accountability, and professional growth.*

2016 Goals and Goal Statements

GOAL 1: Instruction and Reference

Deliver comprehensive services that empower faculty, staff, and students to obtain information literacy skills in order to help them achieve their academic and research objectives.

GOAL 2: Collections

Select, evaluate, and acquire library resources in a variety of formats with a diversity of perspectives in order to support teaching and research activities at UCCS.

GOAL 3: Access

Provide the UCCS community with access to library services and collections in physical and digital formats.

Goal 4: Preservation

Preserve materials in the print and electronic/digital collections of the Kraemer Family Library, UCCS University Archives, and University of Colorado Colorado Springs institutional repository in a condition that assures long-term accessibility and usability.

GOAL 5: Facilities and Environment

Provide and sustain learner-centered spaces and environments for resource exploration, information delivery, and access to services and resources.

GOAL 6: Organizational Development and Culture

Recruit and retain a diverse, self-directed library team that is committed to achieving the mission of the Library and the University.

GOAL 7: Visibility

Increase awareness of our collections, services, and programs to the UCCS campus, the local, regional, and national communities through strategic communications channels and marketing.

New Library Faculty



***Martin Garnar, Dean and Professor
(hired September 2015)***



***Carlos Duarte, Instructor
and Instruction Librarian
(hired August 2016)***

New Staff



***Kathy Murray, Library Technician I
(hired August 2015)***

Retired Faculty



***Teri Switzer, Dean
and Professor
(retired August 2015)***



***Mary Beth Chambers, Associate
Professor and Faculty Director
of Cataloging and Metadata
Services (retired June 2016)***

FY 16 Library Statistics

Circulation

- 86,035 total materials circulated
- 8,628 items processed through Interlibrary Loan
 - Received 4,946 requests from others for our materials
 - Processed 3,682 requests to provide materials to UCCS faculty, staff, and students
- 15,715 items processed through Prospector
 - Lent 9,129 library materials
 - Borrowed 6,586 library materials

Library Total Staff

- Faculty 13 FTE (1 vacant)
 - 3 tenured
 - 6 tenure track (1 vacant)
 - 4 non-tenure track
- Classified Staff 7.5 FTE
- University Staff 4 FTE
- Student employees contributed 8.24 FTE
- Community service workers worked 1,479 hours
- Library volunteers contributed 978.25 hours

Library Tidbits

- 852,476 people came through our doors – 10,000 more than the previous year
- We now have 15 study rooms that can be reserved using a new online tool instead of having to speak with staff
- Study rooms were reserved for a total of 7,889 hours during the year
- Items available to check out from Circulation
 - Umbrellas
 - Bike Locks
 - Headphones
 - HDMI cables
 - Skateboard Locks
 - Kill-A-Watt Meters
 - Computer Speakers
 - DVD/Blu-ray players
- Developed or coordinated 51 exhibits in our display cases and exhibit areas
- Taught 25 students in the Library's GPS 1010 course, Curiosity
- We have 216 LibGuides to support specific classes and subject areas
- Participated in materials purchasing consortia:
 - Colorado Alliance of Research Libraries (Alliance)
 - CU System Libraries
 - Greater Western Library Alliance (GWLA)
 - CLiC (Colorado Library Consortium)

Library Materials

Rhonda Glazier, Assistant Professor and Faculty Director of Collections Management

- \$1,833,407 spent on library materials in FY16
- \$86,312 from ICR (grant generated) funds allocated to directly support grants and programs related to UCCS grants
- 7,269 books, serials, videos, and DVDs were donated to the Library, of which 690 volumes were added to our holdings
- 1,245 print and online records for State of Colorado documents were cataloged and added to our collection
- 7,521 federal documents were cataloged and added to our collection
- 16,507 eBooks and 2,861 patron-driven eBook titles were added
- 62,831 streaming videos are now accessible through the Library's catalog
- 243 DVDs were added, making a total of 3,907 DVDs and videocassettes
- 6,260 print monographs were added
- 320 bound journals added
- 78,911 streaming audio files are now accessible through the Library's catalog

New Electronic Resources

- RefWorks
- Colorado Grants Guide
- RKMA 2016 eBooks
- Alexander Street Press evidence based acquisition streaming video collections
- Denver Business Journal
- Kanopy patron driven acquisition streaming video collections
- American Institute of Physics archive
- Business Expert Press custom digital library
- Oscilloscope streaming films + several single title streaming films
- Synthesis Digital Library Collection Seven
- Colloquium Collection Four
- PhilPapers
- 5-Minute Consult
- Beyond our Wildest Dreams/Racial Equity Learning
- Elsevier ScienceDirect ebooks
- LearnTechLib
- Alexander Street Press Academic Video Online
- Symptom Media

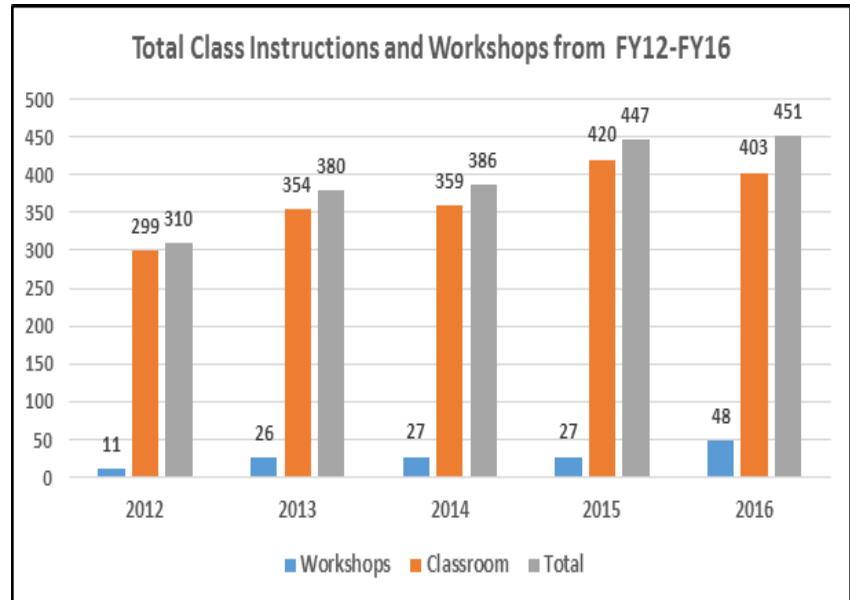


Teaching Initiatives

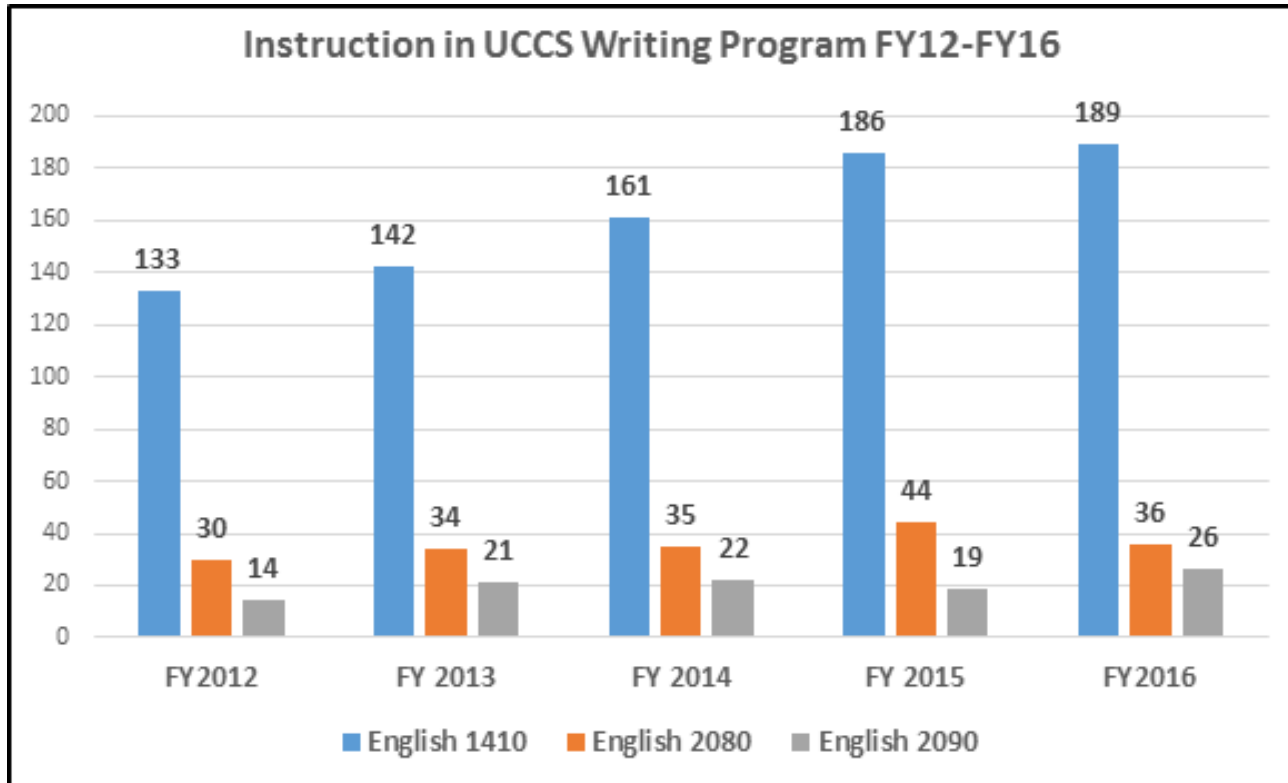
Sue Byerley, Associate Professor and Faculty Director of Instructional and Research Services

Teaching Initiatives

- Held 403 regular instruction sessions
- 3,823 UCCS students received group instruction from Kraemer Family Library faculty
- Created, updated, and maintained LibGuides, for a total of 216 in the system
- Connected with 727 students in 16 sections of GPS 1010 through our Scrabble Scramble activity
- Offered 48 library research and information literacy workshops



Writing Program Integrated Instruction



Research Initiatives

Sue Byerley, Associate Professor and Faculty Director of Instructional and Research Services

- Answered 10,184 reference questions
 - In-person questions 7,749
 - Chat questions 604
 - Email questions 337
 - Telephone questions 1,469
 - Text questions 25

The Reference Desk received a name change in FY 16. In an effort to make library signage more user friendly, a student survey was conducted by librarians to find what the term “reference” means to students, especially as the word is used to describe a major service point in the library. The results of the survey lead librarians to change the name to the **Research Assistance Desk**.

- The *Undergraduate Research Journal at UCCS*, first released in August 2008, continues to publish high quality undergraduate research produced at the university.



Undergraduate Research Journal

at University of Colorado at Colorado Springs



University of Colorado
Colorado Springs

Access Services

Carla Myers, Assistant Professor and Faculty Director of Access Services and Scholarly Communication

In addition to checking out, checking back in, and shelving close to 100,000 physical items any given year, our Access Services (circulation) department was very busy with several behind the scenes projects. A few follow:

- Due to popular demand, made another 5 more study rooms available for reservations
- A new online group study room reservation tool was implemented, allowing library users to make their own reservations online rather than having to do so in-person at the Circulation desk. The new system tracks reservations in ½ hour increments, and 15,779 reservations made in the 2015/2016 fiscal year. This reflects a total of 7,889 total hours of room use!
- Due to the expansion of the “textbooks on reserve” program and making additional useful items such as DVD/ Blu-ray players available for check-out, course reserve checkouts now account for 30.5% of the library’s total circulation.



Interlibrary Loan

Don Pawl, Interlibrary Loan Coordinator



Interlibrary Loan offers access to materials UCCS patrons are unable to obtain through the Kraemer Family Library (KFL) or the Prospector catalog. In addition, document delivery is provided for articles available in the KFL print and electronic collections.

Library patrons use ILLiad software to place and manage ILL requests.

A few highlights from the past year:

- Electronic delivery of article requests available through the Kraemer Family Library are delivered the same business day
- Electronic delivery of article requests not available at KFL are delivered, on average, within 3 business days
- Loan requests for materials not available at KFL such as books, microfilm, and DVDs, are delivered, on average, within 9.5 business days
- ILL costs were researched and calculated to be an average of **\$12.06** per transaction
- 712 individuals registered for new ILLiad accounts
- Physical materials were borrowed from and loaned to locations in Australia, Canada, Germany, Great Britain, Hong Kong, The Netherlands, and Slovenia

UCCS University Archives

Mary Rupp, Archives Librarian and Digital Repository Coordinator



The UCCS University Archives was heavily involved in the celebrations of the university's fiftieth anniversary, which concluded at the end of 2015. There were multiple exhibits on the history of the campus and documentation of the events including collecting documents, images, and oral histories.

The Archivist has joined the Heller Center Faculty Advisory Committee, and the Heller Center curator is working closely with the Archivist on collection projects, including overseeing interns and documentation. Archival materials from other campus collections are being processed and housed within the University Archives. Three interns and five volunteers worked on projects within the University Archives.





DIGITAL COLLECTIONS OF COLORADO

UCCS continues to participate in the Digital Collections of Colorado, a collaborative digital repository with CSU, School of Mines, and the Anshultz Medical Campus. The repository's recent migration to the DSpace platform has great potential for expansion and customization.

Collections include dissertations, historical student newspapers, and faculty and student research.



Web Services and Emerging Technologies Projects



Web Services and Emerging Technologies, headed by Associate Professor Tabatha Farney, and staffed with Assistant Professor Joel Tonyan and IT Professional Shad Harder, has been very busy this past year planning, implementing, and fine tuning a number of projects that are keeping the Kraemer Family Library in line with technology expectations for academic libraries. A snapshot of these follow.:

- Launched OneSearch, the library's new discovery layer to facilitate research across the library's resources
- Automated catalog to OneSearch record exports
- Redesigned Library Homepage
- Launched RefStats 2.0
- Launched 360 Link 2.0
- Migrated LSpace and RefStats to a local server on the UCCS campus
- Upgraded public computers and EPC 237 computers to Windows 10 and Office 2016
- Upgraded the operating system on our ILS server to protect patron data
- Conducted OneSearch usability study
- Assisted with the design and launch of the library's new email newsletter
- Added two collaboration stations to facilitate group work

Enhancing Library Spaces

- Created a new shelving area for the library's Graphic Novel collection



- Updated signs to reflect new names for service points

- New collaboration stations for group work



Library Marketing Activities

Held a What's New at the Library event and co-hosted a Tech Open House with IT



Conferences, Lectures, Workshops, and Special Events

Conference

- *Organized the 4th Annual Kraemer Copyright Conference @ UCCS featuring key note speakers, Dr. Kenneth Crews, former director of Columbia University's Copyright Advisory Office, and Dr. Kevin Smith, Director of the Office of Copyright and Scholarly Communications at Duke University . Co-sponsored by the Colorado State Library, the Colorado Alliance of Research Libraries, the Colorado Library Consortium, and Lewis Roca Rotherberger Christie LLP.*

Special Programs and Initiatives

- *Launched Just Talk, a new programming series designed to promote open and honest dialogue about equity, diversity, and inclusion on the UCCS campus and beyond. The series started with a book group discussion of Between the World and Me by Ta-Nehisi Coates and continues with monthly events.*
- *Hosted Jo Ruth for a presentation on her book "We are Beth-El Nurses: A Heritage of Caring at the Foot of Pikes Peak"*
- *Late Night at the Library, Jump Start Finals*
- *Pause for Paws*

Specialized Workshops on Campus

- *Copyright Series*
- *Designing a Research Poster*
- *Academic Publishing Series*
- *Introduction to Genealogy in conjunction with Pikes Peak Library District*

Faculty Scholarship and Creative Activity

Publications

- Berg, L., Braucher, E., Ebertz, S., Garnar, M., Mansanares, A., Murrain, S. Y., W. W. (2015). Racial Equity in Theological Librarianship. Summary of Proceedings: Sixth-Ninth Annual Conference of the American Theological Library Association (pp. 9-17). Chicago, IL: American Theological Library Association.
- Garnar, M. (2015). Ethics Today: Are Our Principles Still Relevant? 44(1), 36-41.
- Lukes, R., Thorpe, A., Markgren, S., Spratt, S. J. (2015). E-book Collection Development: Formalizing a Policy for Smaller Libraries (3rd ed., vol. 30, pp. 7-8). NASIG Newsletter. <http://tigerprints.clemson.edu/nasig/vol30/iss3/>
- Myers, C., A.-C. (2015). American Library Association Copyright Education Committee (2015). Copyright Issue Briefings. The American Library Association Code of Ethics.
- Myers, C., Andrea, W. (2016). Academic Publishing: Tradition, Change, and Opportunity. *Against the Grain*, 28(1), 12-18.
- Spratt, S. J. (2015). Relax, Be Earnest: Marketing a Serials Deselection Project (vol. 2014, pp. 409-413). Charleston Conference Proceedings. <http://docs.lib.purdue.edu/charleston/2014/Management/11>

Presentations

- Burch, A., Spratt, S. J., Magle, T., Colorado Learning and Teaching with Technology Conference, "Deploying Open Educational Resources in the Curriculum: Leads from the Library," University of Colorado, Boulder, Colorado. (August 5, 2015).
- Farney, T. A., Novera Library System Webinar Series, "Customizing Google Analytics for Your Library Catalog or Discovery Layer," Novera Library System, online. (September 15, 2015).
- Farney, T. A., Novera Library System Webinar Series, "Social Analytics for Libraries," Novera Library System, online. (October 28, 2015).
- Farney, T. A., Novera Library System Webinar Series, "Using Web Analytics to Measure the Success of Your Library's Website," Novera Library System, online. (July 15, 2015).
- Flaxbart, J., Garnar, M., Tiede, H.-J., "Academic Freedom in the Digital Age," Association of College and Research Libraries, <https://youtu.be/mOANgzTEDGU>. (September 30, 2015).

Faculty Scholarship and Creative Activity, cont.

Presentations, cont.

- Garnar, M., Alfino, M., American Library Association Annual Conference, "Offensive Speech, Trigger Warnings, and Other Threats to Academic Freedom: What Is the Role of Academic Librarians?," American Library Association, Orlando, FL. (June 25, 2016).
- Garnar, M., Colorado Association of Libraries Annual Conference, "But What If They Print THAT? The Ethical Implications of User-Created Content.," Colorado Association of Libraries, Loveland, CO. (October 22, 2015).
- Garnar, M., Colorado Library Consortium Spring Workshop, "Everyday Ethics: Tools for First Responders on the Library's Front Lines," Colorado Library Consortium, Pueblo, CO. (April 25, 2016).
- Garnar, M., Dawes, T. A., Association for Library and Information Science Education Annual Conference, "President's Program: A Report from the ALA Task Force on Equity, Diversity, and Inclusion.," Association for Library and Information Science Education, Boston, MA. (January 7, 2016).
- Garnar, M., Mulligan, M., Colorado Library Consortium Spring Workshop, "Intellectual Freedom and You," Colorado Library Consortium, Pueblo, CO. (April 25, 2016).
- Garnar, M., Utah Library Association Annual Conference, "Everyday Ethics: Tools for First Responders on the Library's Front Lines," Utah Library Association, Layton, UT. (May 4, 2016).
- Garnar, M., Utah Library Association Annual Conference, "Keep Up the Good Fight: Promoting our Principles in the 21st Century Library," Utah Library Association, Layton, UT. (May 6, 2016).
- Glazier, R. R., Wiersma, G., Pan, D., Spratt, S. J., Charleston Conference Issues in Book and Serial Acquisition, "Balancing Bananas: Collection Assessment of Patron-Driven Acquisitions," Charleston, SC. (November 6, 2015).
- LaRue, J., Garnar, M., Santos, M. J., Archer, D., American Library Association Annual Conference, "Intellectual Freedom 101," American Library Association, Orlando, FL. (June 24, 2016).
- Myers, C., Colorado Library Association Annual Conference, "Is That Legal? Basic Copyright Law for Librarians," Colorado Library Association. (October 23, 2015).
- Myers, C., Colorado Springs District 11 In-Service Workshop, "Copyright & the Classroom," Colorado Springs District 11. (November 13, 2015).
- Myers, C., Harder, S., Innovative Users Group Conference, "From Good to Great: Using Millennium to Improve Circulation Services and Workflow," Innovative Users Group. (April 18, 2016).
- Myers, C., Harder, S., Innovative Users Group Conference, "Getting Started with Print Templates Preconference Workshop," Innovative Users Group. (March 15, 2016).

Faculty Scholarship and Creative Activity, cont.

Presentations, cont.

- Myers, C., Harder, S., Innovative Users Group Conference, "Print Templates 102," Innovative Users Group. (March 18, 2016).
- Myers, C., Harder, S., Innovative Users Group Conference, "Print Templates 101," Innovative Users Group. (March 17, 2016).
- Myers, C., Harder, S., Innovative Users Group Conference, "Print Templates—Advanced Preconference Workshop," Innovative Users Group. (March 15, 2016).
- Myers, C., The Colorado Library Consortia (CLiC) Spring Workshop, "Copyright in the Classroom," Colorado Library Consortia (CLiC). (April 26, 2016).
- Myers, C., The Colorado Library Consortia (CLiC) Spring Workshop, "Copyright Q&A," Colorado Library Consortia (CLiC). (April 25, 2016).
- Myers, C., Thomas, B., Wise, N., Belliston, J., Brigham Young University Copyright Symposium, "Library Copyright Exemptions Demystified: Understanding Section 108," Brigham Young University. (October 21, 2015).
- Newton-Piper, C. R., Vrbancic, E. K., Tonyan, J. D., Colorado Library Consortium Spring Workshops, "Let's Get Graphic: Building and Growing a Graphic Novel Collection at Your Library," Colorado Library Consortium, Pueblo, CO. (April 26, 2016).
- Newton-Piper, C. R., Vrbancic, E. K., Tonyan, J. D., Colorado Library Consortium Spring Workshops, "Let's Get Graphic: Building and Growing a Graphic Novel Collection at Your Library," Colorado Library Consortium, Fort Morgan, CO. (March 24, 2016).
- Spratt, S. J., Pan, D., Wiersma, G., Glazier, R. R., Buck, T. H., Hills, S., Electronic Resources & Libraries Annual Conference, "A Tale of Two DDA Programs: The Large Consortia and the Small Independent," ER&L, Austin, TX. (April 5, 2016).
- Spratt, S. J., Wiersma, G., Glazier, R. R., Pan, D., NASIG, "Exploring the Evidence in Evidence-Based Acquisition," Albuquerque, NM. (June 11, 2016).
- Stephens, M., Garnar, M., Kennedy, M., Kenney, B., Luo, L., Association for Library and Information Science Education Annual Conference, "President's Plenary Program: Researcher: What You Got? Exploring Practice and Research.," Association for Library and Information Science Education, Boston, MA. (January 7, 2016).
- Tonyan, J. D., Behles, C., 2015 LITA Forum, "Leveraging Altmetrics and Digital Analytics to Enhance Library Services," Library Information Technology Association, Minneapolis, Minnesota. (November 14, 2015).
- Tonyan, J. D., Harder, S., Innovative Users Group 2016 Conference, "Keeping Unwanted Guests Out of Your ILS: Securing Your Sierra or Millennium Server," Innovative Users Group, San Francisco, California. (March 18, 2016).
- Tonyan, J. D., Innovative Users Group 2016 Conference, "Optimizing your OPAC: Letting Library Users Drive Development," Innovative Users Group, San Francisco, California. (March 17, 2016).
- Tonyan, J. D., Spratt, S. J., Rocky Mountain Region Innovative Users Group 2015, "EZproxy Implementation in Sierra," Innovative Users Group, Boulder, Colorado. (July 31, 2015).

Faculty and Staff Grants

Grants

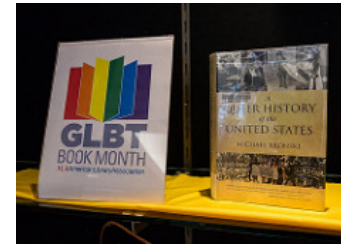
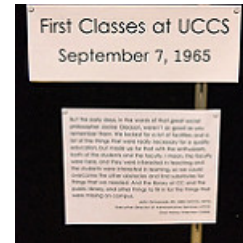
Garnar, M. (Principal), "Native Voices," Sponsored by American Library Association, \$250.00 (Funded: for future exhibit in 2019).

Glazier, R. R. (Principal), "State Grants to Libraries," Sponsored by Colorado Department of Education, State, \$4,808.00. (Funded: October 5, 2015 - June 30, 2016).

Selected Faculty and Staff State and National Professional Practice Activities

- Byerley, Suzanne. Member, editorial board for *The Reference Librarian*, published by Routledge.
- Farney, Tabatha. Chair, Altmetrics and Digital Analytics Interest Group, Library and Information Technology Association.
- Farney, Tabatha. Member, 2015 LITA Forum Committee, Library Information Technology Association.
- Garnar, Martin. Co-Chair, Task Force on Equity, Diversity, and Inclusion, American Library Association.
- Garnar, Martin. Vice President, Freedom to Read Foundation.
- Garnar, Martin. Member, Professional Values Committee, Association of College and Research Libraries.
- Glazier, Rhonda. Secretary, Innovative Users Group.
- Myers, Carla. Member, Copyright Education Committee, Office for Information Technology Policy, American Library Association.
- Pawl, Don. Member, Colorado ILL Conference Planning Committee.
- Piper, Christine. Member, Research Committee, MidContinental Medical Library Association.
- Rupp, Mary. Member, Technical Committee, Shared Services Repository.
- Spratt, Stephanie. Member, Database and Directory Committee, NASIG.
- Spratt, Stephanie. Chair, University of Colorado Libraries Electronic Resources Team.
- Tonyan, Joel. Member, Communications and Marketing Committee, Library and Information Technology Association.

Pictures Showcasing Lectures, Exhibits, & Events



UCCS Kraemer Family Library

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