TEES Kraemer Family Library

UNIVERSITY OF COLORADO COLORADO SPRINGS



Annual Report 2017-2018

Kraemer Family Library

Welcome to the Kraemer Family Library, a place that supports the teaching, research, and service missions of the University of Colorado Colorado Springs.

This year's report has a new format, using the library's strategic directions from our 2020 Strategic Plan as a framework for our accomplishments and activities. As you'll see, we've been busy making the library a better place for the UCCS community.

Interested in numbers? Check out our <u>annual statistics</u> on the library's website, where you can also view statistics going back to 2010.

Want to learn more about our activities? Follow us on Facebook. You can also see the library in action through our Flickr account.

We look forward to serving you in the years to come, and please contact me with any questions or feedback.

Martin Garnar Dean, Kraemer Family Library mgarnar@uccs.edu



Library Mission, Vision, and Values

Mission Statement

The Kraemer Family Library fosters the intellectual growth of UCCS students, faculty, staff, and our community by developing innovative services, technologies, collections, and spaces that facilitate their emerging information needs.

Vision Statement

Advancing the spirit of discovery.

Values Statement

- We offer an environment that encourages scholarship, creativity, and intellectual freedom.
- We believe information literacy is an essential learning outcome of our students.
- We support the diverse needs of all users.
- We embrace campus and community partnerships.
- We cultivate employee and organizational excellence.
- We practice and promote environmentally sustainable behavior.

2020 Strategic Plan

Position the library as an integral part of campus culture and life.





Take an active role throughout the entire research process.

Be a lead technology hub and provider.





Enhance and further integrate the library's online presence.

Build a culture of assessment.



Position the library as an integral part of campus culture and life.

- Promoted the Green Action Funded fitness study bike and treadmill stations resulting in a total of 747 miles logged over the course of 213 hours
- Placed "lights out" stickers in library work and study spaces to encourage energy savings
- Welcomed over 886 visitors to Pause for Paws and experimented with optimal space utilization
- Tabled at multiple campus events including sustainability events, orientations, health fair, career event

Position the library as an integral part of campus culture and life.

- Invited to share Team Green initiatives at the Moving Forward Together: 1st Annual UCCS Sustainability Summit
- KFL staff member Joel Tonyan received 2018 UCCS Campus Sustainability Award
- Hosted and co-hosted multiple Just Talk events with 441 attendees in Spring 2018
- Had multiple de-stressing activities for prefinals and finals week
- Added more movable white boards in collaborative spaces
- Sponsored 6th annual Kraemer Copyright Conference

Take an active role throughout the entire research process.

- Trialed 12 electronic resources and received user feedback to ensure the best selection of resources to meet campus needs, adding 6 items to the e-resource wish list
- Added 15 additional electronic resources and 6 individual streaming video titles
- Added 39 electronic resource Voluntary Product Accessibility Templates to our VPAT repository to track resource accessibility capabilities
- Taught 298 course-integrated library instruction sessions reaching a total of 3,189 students.

Take an active role throughout the entire research process.

- Conducted 33 library workshops with a total attendance of 526
- Hosted 16 GPS sections (709 students) in our annual freshman orientation event, *Cards* around the Library.
- Answered 1500 research assistance questions from the Research Assistance Desk, Archives, and librarian offices.
- Implemented Reprints Desk, an article purchase on demand system, in Interlibrary Loan
- Multiple internship experiences provided to students in University Archives

Be a lead technology hub and provider.

- Tracked a total of 41 single title streaming films digitized to the university Mediasite server
- Workshops/training for library staff on Office365 and book scanner
- Launched Drupal
- Began circulating Hotspots through a collaborative project with Information Technology
- Improved access to network ports around the library's public stations

Enhance and further integrate the library's online presence.

- Redesigned the functionality of the Just Talk webpages for ease of maintenance
- Used Web Content Accessibility Guidelines to test the library website
- Enhanced OneSearch interface new facets and search features
- Implemented My Scheduler feature in LibCal
- Updated Sierra Server
- Joined ELUNA and participated in the enhancement voting process
- Cleaned up and documented item statuses in Sierra

Enhance and further integrate the library's online presence.

- Added a public performance note to streaming videos so that faculty/students can find titles that can be shown to groups
- Did full cataloging on all popular reading materials to make them more discoverable in the catalog
- Moved the A to Z list to the Libguide platform
- Embedded online learning tools in the course shells of 49 online sections in English 1410, 2080, and 2090
- One librarian was embedded in the message boards of 7 online sections of English 1410 and had a total of 56 student interactions
- Increased digital holdings of UCCS News, student newspaper, 1976-1980

Build a culture of assessment.

- Responded to feedback received on the Fitness Study Stations feedback slips by implementing 4 suggested changes
- Established an Assessment team in the library
- Conducted a survey during the spring 2018 semester to gather student opinions about the library
- Held two student advisory sessions to gather ideas about the library

Other accomplishments

- Began weeding the Qs in the main collection
- Completed reorganization of the reference collection
- Reorganized staff areas in Technical Service to take better advantage of the space and support workflow
- Reconfigured space in Interlibrary Loan
- Began putting CDs that were housed in circulation back into the individual books
- Completed cataloging of all government documents in map cases
- Trained selectors on using GOBI to send orders to Acquisitions
- Began transition to GPO exchange system to facilitate future weeding of the documents collection
- Transitioned photocopying services to Copy Center

KFL in Photos



See more on Flickr and Facebook





Publications

Farney, T. A. (2017). Using Digital Analytics for Smart Assessment. Chicago, IL: ALA Editions.

Garnar, M. (2018). Silencing Marginalized Voices: The Fragmentation of the Official Record. *Reference and User Services Quarterly, 57*(3), 193-195. https://journals.ala.org/index.php/rusq/article/view/6604

Powers, A. C., **Garnar, M.,** Fife, D. (2018). New Academic Library Leader Discussion Series: Part Three. *College and Research Libraries News*, *79*(2), 81-84.

Powers, A. C., **Garnar, M.,** Fife, D. (2017). New Academic Library Leader Discussion Series: Part Two. *College and Research Libraries News*, *78*(11), 597-600.

Powers, A. C., **Garnar, M.,** Fife, D. (2017). New Academic Library Leader Discussion Series: Part One. *College and Research Libraries News, 78*(9), 492-495.

Garnar, M. (2018). Information Ethics. In S. Hirsh (Ed.), *Information Services Today: An Introduction* (2nd ed., pp. 574). Lanham, MD: Rowman and Littlefield.

Glazier, R. R., Myers, C. (2017). Walking the Tightrope: Balancing Student's Desire for Textbooks and the Library Budget. *Textbooks in Academic Libraries: Selection, Circulation, and Assessment*.

Spratt, S. J., G. Wiersma, **R. Glazier,** and D. Pan. 2017. "Exploring the Evidence in Evidence-Based Acquisition." *Serials Librarian* 72 (1-4): 183-189. doi:10.1080/0361526X.2017.1321901.

Presentations

Farney, T. A., Tech Wrap Up Panel, "2017 ALA Annual Tech Wrap Up Panel," American Library Association, online. (July 7, 2017).

Garnar, M., American Library Association Annual Conference, "Can I Lose My Job for That? Intellectual Freedom and Employee Protections in the Workplace," American Library Association, New Orleans, LA. (June 25, 2018).

Garnar, M., American Library Association Annual Conference, "The Librarian's Dilemma: How Would You Respond?," American Library Association, New Orleans, LA. (June 23, 2018).

Garnar, M., American Library Association Annual Conference, "Transforming Community Relationships through Dialogue," American Library Association, New Orleans, LA. (June 23, 2018).

Garnar, M., SCoAL Instruction Workshop, "First Year Experience Panel," Southern Colorado Academic Libraries, Pueblo, CO. (June 15, 2018).

Garnar, M., Pillard, M., Colorado Library Consortium Spring Workshop, "News You Can Use: Intellectual Freedom Update," Colorado Library Consortium, Pueblo, CO. (April 20, 2018).

Garnar, M., Colorado Library Consortium Spring Workshop, "Policy Workshop: Promoting Our Principles in Practice," Colorado Library Consortium, Pueblo, CO. (April 20, 2018).

Presentations (continued)

Garnar, M., American Library Association Midwinter Meeting, "Stuck in Neutral: Library Values and Daily Practice," American Library Association, Denver, CO. (February 11, 2018).

Garnar, M., 6th Annual Hiring Workshop, "Opening Session with Employers," Colorado Association of Libraries New Professionals Interest Group, University of Denver. (February 3, 2018).

Garnar, M., Carterette Series Webinars, "Censorship: It's Not Just for Books!," Georgia Library Association, webinar. (August 30, 2017).

Garnar, M., CoALA Workshop, "Intellectual and Academic Freedom and the Academic Library," Colorado Academic Library Association, Denver, CO. (July 21, 2017).

Garnar, M., Social Justice Summit, "Neutrality and Social Justice," Binghamton University Libraries, Binghamton, NY. (July 19, 2017).

Glazier, R. R., Jabaily, M., Gates, L., Charleston Conference, "Are EBook Packages Overwhelming and Redefining Your Collection," Charleston, South Carolina. (November 9, 2017).

Jabaily, M., Charleston Library Conference, "JR5s, University of Chicago Press Journals, and the JSTOR Bump," Charleston, SC. (November 8, 2017).

Presentations (continued)

Rupp, M. B., ARCHIVES 2017: alike/different, ""Archiving Tragedy Panel: an archivist's experiences and recommendations for a Tragedy Response Team"," Society of American Archivists, Diverse Sexuality and Gender Section, Portland, OR. (July 26, 2017).

Tonyan, J. D., Juhl, B., Innovative Users Group 2018 Conference, "WAM Proxy: Consider the Alternatives," Innovative Users Group, Orlando, Florida. (April 25, 2018).

Tonyan, J. D., **Farney, T. A.**, Varnum, K., Fifarek, A., 2017 LITA Forum, "The Right Tool for the Job: Library Analytics," Library Information Technology Association, Denver, Colorado. (November 11, 2017).

Tonyan, J. D., Rocky Mountain Region Innovative Users Group 2017, "Save Time with Scheduler: Automating Record Loads, Discovery Service Exports, and Create List Queries in Sierra and Millennium," Rocky Mountain Region Innovative Users Group, Lafayette, Colorado. (July 28, 2017).

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