UCCS Kraemer Family Library

UNIVERSITY OF COLORADO **COLORADO SPRINGS**

**Annual Report
Highlights of Activities
2012-2013**

Kraemer Family Library
Faculty and Classified Staff

Welcome to the Kraemer Family Library, a place that supports the teaching, research, and service missions of the University of Colorado Colorado Springs.

I invite you to become more aware of the many ways the Library supports the University's educational goals and the student learning outcomes – quite often in non-traditional and unexpected ways.   In a time of rapid change, the Kraemer Family Library stands at the center of intellectual life at UCCS.   We are committed to promoting an open atmosphere of scholarly inquiry conducive to the exchange of ideas and the creation of knowledge.

The Kraemer Family Library faculty and staff strive to structure our services to help all faculty and students succeed as teachers and learners. We are constantly working to enable UCCS students to "Reach Higher."

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University of Colorado
Colorado Springs

Library Mission, Vision, and Values

Mission Statement

The Kraemer Family Library fosters the intellectual growth of UCCS students, faculty, staff, and our community by developing innovative services, technologies, collections, and spaces that facilitate their emerging information needs.

Vision Statement

The Kraemer Family Library promotes an open atmosphere of scholarly inquiry where all members of UCCS and the Colorado Springs communities can pursue their intellectual endeavors. The Library enhances our users' ability to access information and develop critical research skills by creating physical and virtual pathways for them to interact with Library resources and staff at the most opportune times in their learning processes.

Values Statement

- *We offer an environment that encourages scholarship, creativity, and academic & intellectual freedom.*
- *We believe information literacy is an essential learning outcome of our students.*
- *We recognize that the needs of each user are different or unique.*
- *We embrace campus and community partnerships.*
- *We cultivate employee and organizational excellence by supporting innovation, teamwork, inclusiveness, civility, flexibility, risk-taking, accountability, and professional growth.*

Goals and Goal Statements

GOAL 1: Instruction and Reference
Deliver comprehensive services that empower faculty, staff, and students to obtain information literacy skills in order to help them achieve their academic and research objectives.

GOAL 2: Collections
Select, evaluate, and acquire library resources in a variety of formats with a diversity of perspectives in order to support teaching and research activities at UCCS.

GOAL 3: Access
Provide the UCCS community with access to library services and collections in physical and digital formats.

Goal 4: Preservation
Preserve materials in the print and electronic/digital collections of the Kraemer Family Library, UCCS Archives, and University of Colorado Colorado Springs institutional repository in a condition that assures long-term accessibility and usability.

GOAL 5: Facilities and Environment
Provide and sustain learner-centered spaces and environments for resource exploration, information delivery, and access to services and resources.

GOAL 6: Organizational Development and Culture
Recruit and retain a diverse, self-directed library team that is committed to achieving the mission of the Library and the University.

GOAL 7: Visibility
Increase awareness of our collections, services, and programs to the UCCS campus, the local, regional, and national communities through strategic communications channels and marketing.

FY 13 Library Statistics

Circulation

- 95,754 total materials circulated
- 12,692 items processed through Interlibrary Loan
  - Received 8,230 requests from others for our materials
  - Processed 4,462 requests to provide materials to UCCS faculty, staff, and students
  - Of these 4,462 requests we were able to fulfill 680 from our collection (UCCS owned print journals that researchers missed)
- 20,427 items processed through Prospector
  - Lent 9,765 library materials
  - Borrowed 10,662 library materials

Library Staff

- Faculty 9.5 FTE
  - 3 tenured
  - 3 tenure track
  - 3.5 non-tenure track
- Classified Staff 9.5 FTE
- University Employees 2 FTE
- 35 student employees who contributed 7.2 FTE
- Community service workers worked 2,582 hours
- Library volunteers contributed 769 hours

More Statistics

Reference Questions

- 10,980 in person
- 1,075 phone
- 813 chat
- 268 email
- 10 text

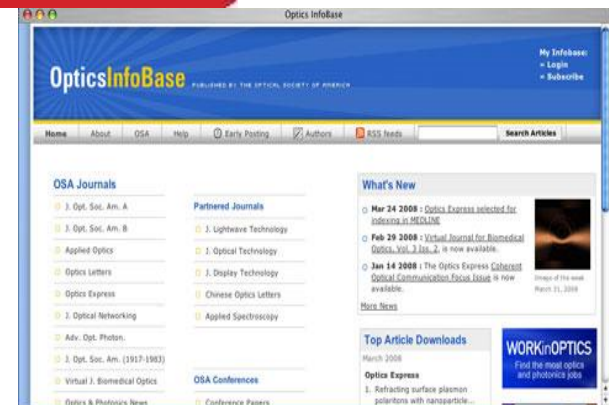## People Through Our Doors

- 739,106

Miscellaneous

- Developed or coordinated 42 exhibits in our display cases
- Participated in Science Olympiad event, *Write It, Do It*. We have been doing this for 20 years!
- Participated in materials purchasing consortia:
  - Colorado Alliance of Research Libraries (Alliance)
  - CU System Libraries
  - Greater Western Library Alliance (GWLA)
  - CLiC (Colorado Library Consortium)

Library Materials

- $1,618,654 spent on library materials in FY 13
- $102,193 from ICR (grant generated) funds allocated to directly support grants and programs related to UCCS grants
- 4,112 books, serials, videos, and DVD's were donated to the Library, of which 972 volumes were added to our holdings
- 1,991 print and online records for State of Colorado documents were cataloged and added to our collection
- 5,545 federal documents were cataloged and added to our collection
- 12,033 ebooks and 16,143 patron-driven ebook titles were added
- 16,800 streaming videos are now accessible through the Library's catalog
- 246 DVDs and videocassettes were added, making a total of 6,177 DVDs and videocassettes
- 5,402 print monographs were added
- 357 bound journals added
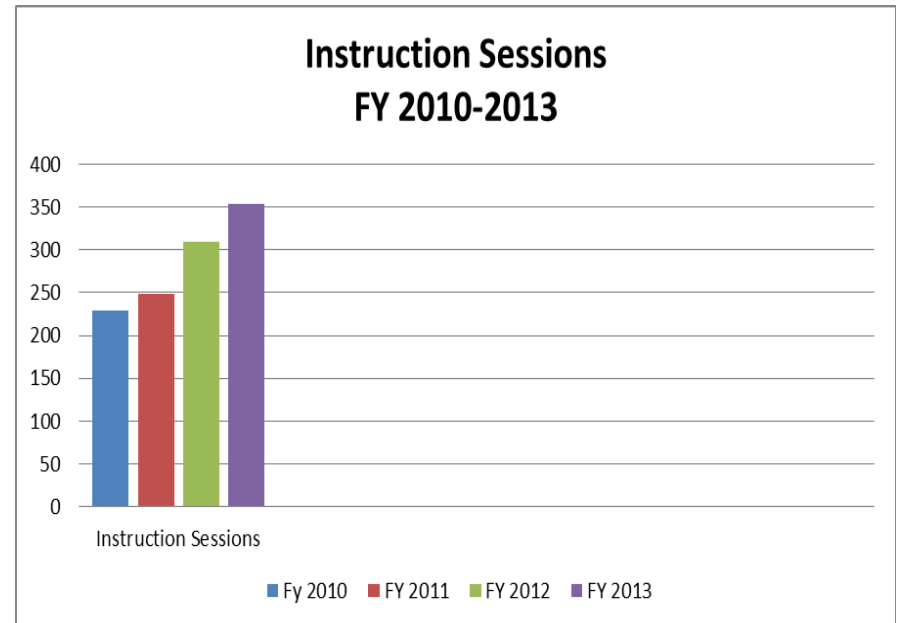
New Electronic Resources

- Book Review Index Online Plus
- McGraw-Hill Access Engineering
- VAST Academic Video Online
- Media Education Foundation streaming video collection
- AMA Manual of Style
- L'Annee Philologique
- British Medical Journals
- ProQuest Statistical Abstract of the US
- OSA Optics InfoBase archives
- PAO Periodicals Online Foundation Collections archive

Teaching Initiatives

Teaching Initiatives

- 353 regular instruction sessions, an increase of 14% from the previous year

- 3,469 UCCS students received group instruction from Kraemer Family Library faculty

- Taught 196 instruction sessions for 96 sections, in the Writing Program - reaching 1,784 students.

- Created 61 new LibGuides, for a total of 192 LibGuides to support our information literacy programs and workshops

- Connected with 468 students in 10 sections of Freshman Seminar through our Scrabble Scramble activity

- Developed a 3 credit hour Freshman Seminar course, Sleuth

Instruction Sessions FY 2010-2013

Legend: Fy 2010, FY 2011, FY 2012, FY 2013

University Archives

- Processed 109 boxes of materials donated to the Archives by retired faculty and departments

- Assisted 28 researchers and visiting scholars

- Served as the lab for HIST 3050, Guided Archival Research: Topics in UCCS History, and provided more than 140 hours of assistance to the students in the course

- Coordinated and exhibited 9 displays in the 3rd floor display case of the Kraemer Family Library

- Digital Collections of Colorado
    - Added 10 dissertations and 5 Mountain Lion Research Day abstracts
    - Total of 249 items have been ingested

Research and Service Initiatives

- Answered 13,146 reference questions
  - Chat questions   813
  - Email questions 268
  - Telephone questions 1, 075
  - Text question 10
- Implemented SMS text reference service
- The *Undergraduate Research Journal* completed its 5th year.
- The *Digital Collections of Colorado* digital repository, a joint initiative of the University of Colorado and Colorado State University Systems, welcomed Colorado Mesa University and Colorado School of Mines into the repository.

Digital Collections of Colorado

Lectures, Workshops, and Special Events

Special Programs and Initiatives

- *Food for Fines*
- *Late Night at the Library, Jump Start Finals*
- *Poetry Slam Throw Down – UCCS vs. Regional High Schools*
- *"The Immortal Life of Henrietta Lacks" All Campus Reads Lecture with David "Sonny" Lacks and Veronica Lacks*
- *World Book Night participant*
- *UCCS Copyright Conference*

Workshops

- *Chemistry REU Introduction to the Library*
- *Copyright Bootcamp (3)*
- *Copyright Chat (5)*
- *Designing a Research Poster (2)*
- *High School Outreach Instruction*
- *Library Orientation for Transfer Students (3)*
- *Library Workshop for COE Graduate Students*
- *Library Workshop for President's TLC*
- *Library Workshop for Chinese Scholars from Jiangsu Province*
- *SPA Writing Bootcamp (20*
- *SPA Capstone Workshop (2)*

Lectures, Workshops, and Special Events

Exhibits

- Cool Projects Found in Books
- Prank and Satirical Newspapers
- Books that Shaped America
- Summertime
- History of Convocation at UCCS
- All Campus Reads Overview
- Intergeneration Month
- Domestic Violence Awareness (with Respect on Campus)
- Project Excel and the Excel Centers
- Hispanic Heritage Month
- Our Presidents and Elections
- Native American Heritage Month
- Dia de los Muertos (UCCS Department of Languages and Cultures)
- Middle Earth (from The Hobbit)
- UCCS Founders Committee, 40th Anniversary

- National Book Award Finalists
- UCCS Campus History in Books
- Best Books 2012
- The Vietnam War and UCCS
- Dating Violence Awareness (with Respect on Campus)
- Sexual Assault Awareness (with Respect on Campus)
- Student Government Elections at UCCS
- National Poetry Month
- 1963 and Civil Rights
- Campus Trails and Maps
- Take Me Out to the Ballgame
- Banned Books Week
- Read a Variety of Fruits and Vegetables

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Library Tidbits

- Twenty-year faculty member and Head of Technical Services, Rita Hug, retired in January, 2013.

- Judy Baranowski, Library Technician in Access Services, retired in May, 2013 after serving 27 years with the Kraemer Family Library.

- Offered the Library's first Freshman Seminar course, Sleuth, to 27 freshmen students.

- Moved the majority of our DVD collection to open, browse-able shelves.

- Implemented SMS text reference.

- Coordinated the 1st Annual UCCS Copyright Conference featuring Dr. Kenneth Crews, Director of Columbia University Libraries' Copyright Advisory Office, as keynote speaker. Co-sponsored by Colorado College and Colorado State University, Pueblo.

- University Archives hosted the WESTPAS workshop, *Are You Ready? Scenario Planning & Collaboration Among Heritage Institutions to Improve Disaster Preparedness for Collections.*

Faculty Scholarship and Creative Activity

Refereed Articles

Lowenthal, P., Wray, M., Bates, B., Switzer, T., & Stevens, E. (2012) Examining faculty motivation to participate in faculty development. *International Journal of University Teaching and Faculty Development, 3* (3)*.*

Books and Reports

Farney, T. & McHale, N. (2013). *Web Analytics Strategies for Information Professionals: a LITA Guide*. Chicago : ALA TechSource.
Farney, T. & McHale, N. (2013). Maximizing google analytics: Six high-impact practices. *Library Technology Report, 49* (4)

Book Chapters

Kumar, B. & Farney, T. (2013) Administering LibGuides: Planning, implementation, and beyond. *Using LibGuides to Enhance Library Services: A LITA Guide.* Edited by Aaron W. Dobbs, Ryan L. Sittler, and Douglas Cook. Chicago: ALA TechSource.

Faculty Scholarship and Creative Activity, cont.

Presentations and National Workshops

Byerley, S. & Kumar, B. (2012, November). *Collaboration in motion: A course to help educators prepare high school students for college level research*. Presentation at the Colorado Association of Libraries Conference, Keystone Colorado.

Farney, T. & McHale, N. (2013, April). *The unobtrusive 'usability test': Creating measurable goals to evaluate a website.* Presentation at the 2013 ACRL Conference, Indianapolis, IN..
Farney, T. & McHale, N. (2013, January). *Developing a web analytics strategy for your library: Using data to measure success.*. Preconference workshop at the 2013 ALA Midwinter Meeting, Seattle, Washington.
Farney, T. & McHale, N. (2012, October). *Developing a web analytics strategy for your library: Using data to measure success.*. Preconference workshop at the 2012 National LITA Forum, Columbus, Ohio.

Myers, C. (2013, January). *Copyright boot camp*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.
Myers, C. (2012, November). *Copyright chat-copyright Q&A*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.
Myers, C. (2012, November). *Copyright chat-copyright fact & fiction*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.
Myers, C. (2012, November). *Copyright chat: The public domain & creative commons-finding works freely use*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.
Myers, C. (2012, October). *Copyright chat-copyright & Blackboard*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative. Myers, Carla. *Copyright Chat-Copyright & the Classroom*. The University of Colorado Colorado Springs Copyright Education Initiative.

Faculty Scholarship and Creative Activity, cont.

Presentations and National Workshops, cont.

Myers, C. & Lanphere, B. (2012, October). *New Members Orientation*. Presentation at the Colorado Association of Libraries Annual Conference.

Myers, C. (2012, October). *Copyright Boot Camp*. Presentation at the Colorado Association of Libraries Annual Conference.

Myers, C. (2012, October). *Copyright Chat-Fair Use*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.

Myers, C. (2012, September). *Copyright Boot Camp*. Presentation at the University of Colorado Colorado Springs Beth-El College of Nursing.

Myers, C. (2012. September). *Copyright Chat-Copyright Basics*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.

Myers, C. (2012, August). *Copyright Boot Camp*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.

Myers, C. (2012, August). *Copyright Boot Camp*. Presentation at the University of Colorado Colorado Springs Copyright Education Initiative.

Myers, C. & Harder, S. (2013, April). *Templates 101.* Presentation at the Innovative Users Group Conference, Oakland, CA.

Myers, C. & Harder, S. (2013, April). *Templates 102.* Presentation at the Innovative Users Group Conference, Oakland, CA.

Myers, C. (2013, April). *Copyright & electronic course reserves.* Presentation at the Association of College and Research Libraries Conference, Indianapolis, IN.

Myers, C. (2013, April). *Copyright and course reserves*. Presentation at the Colorado American Library Association Regional Workshop.

Faculty Scholarship and Creative Activity, cont.

Presentations and National Workshops, cont.

Myers, C. (2013, February). *Negotiating publication agreements*. Presentation at the CU Women Succeeding Symposium, Boulder, CO.
Myers, C. (2013, February). *Using copyrighted works in class assignments*. Presentation at the University of Colorado Colorado Springs English Language & Culture Institute, Colorado Springs, CO.
Myers, C. (2013, January).   *Copyright in 21st century digital learning environments*.   Presentation at the Professional Development Day for Douglas County School District Librarians.

Pan, D., Fong, Y., Chambers, M.B., & Jiang, Y. (2012, November). *Ebb and flow: A selection to access workflow for consortia PDA*. Presentation at the 32nd Annual Charleston Conference. Charleston, SC.

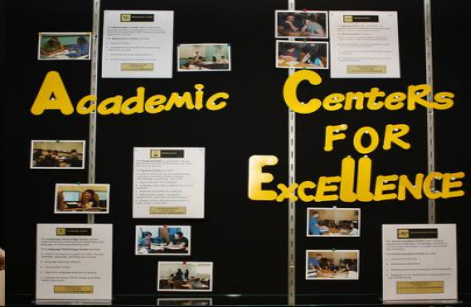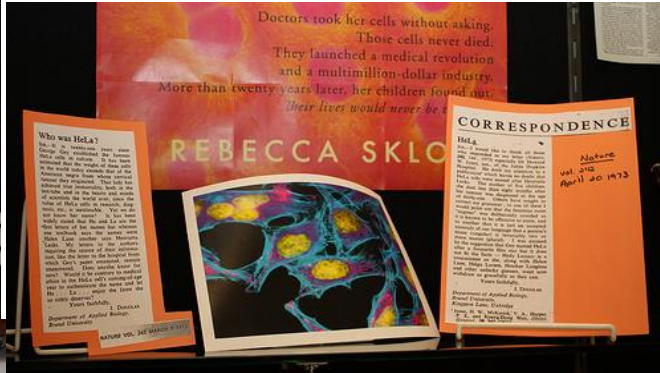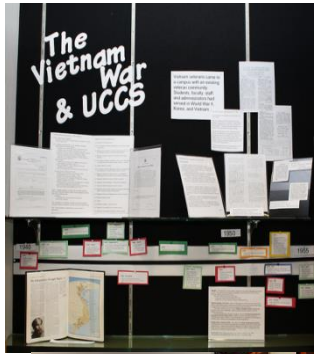# Faculty and Staff Grants, Scholarships, and Awards

- Molly Mulligan, Electronic Resources Acquisitions Professional, received a Taylor & Francis Student Travel Award to attend the 2013 Electronic Resources & Libraries Conference in Austin, Texas. Molly also was a recipient of a 2012 Colorado Library Education Foundation award that provided conference registration and travel funds to attend the Colorado Association of Libraries Conference in Keystone, Colorado.

The Year in Pictures
Showcasing Lectures, Exhibits, and Events

The Year in Pictures